

Kely Ueltschi

Pharmacy Technician Trainee

Profile

I am a certified pharmacy technician trainee with over 1 year of experience in the pharmacy industry. I have a strong knowledge of pharmaceutical principles and techniques. My experience includes working in a retail pharmacy, helping customers with their medication needs, and performing pharmacy inventory tasks. I am highly organized, detail-oriented and have excellent customer service skills. I am also proficient in computer software applications, specifically pharmacy systems and databases. I take great pride in providing excellent customer service and am passionate about working in a pharmacy setting.

Employment History

Pharmacy Technician Trainee at CVS Health, MN

Nov 2022 - Present

- Successfully completed CVS Health training program in 6 months, exceeding the expected timeline of 12 months.
- Processed over 500 prescriptions per day with a 98% accuracy rate, exceeding the required 95%.
- Assisted pharmacists in providing medication advice to customers, resulting in a 20% increase in customer satisfaction ratings.

Pharmacy Technician Intern at Walgreens, MN

Jul 2022 - Sep 2022

- Improved patient wait times by 15% - As a Pharmacy Technician Intern at Walgreens, MN, I implemented a new organizational system and streamlined processes to reduce patient wait times by 15%. This resulted in improved customer satisfaction and increased efficiency.
- Boosted revenue by \$3,000 - By proactively cross-selling products, I was able to increase profits by \$3,000 in just two months. This helped the pharmacy reach its monthly revenue goals.
- Developed pharmacy protocols - I developed several new protocols for the pharmacy, including rules for handling controlled substances, processing third-party insurance claims, and verifying patient information. This helped ensure all operations were conducted safely and efficiently.

Education

Certificate in Pharmacy Technician Trainee at Minneapolis Community and Technical College, MN

Sep 2018 - May 2022

Relevant Coursework: Medical Terminology, Anatomy and Physiology, Pharmaceutical Calculations, Drug Distribution Systems, Quality Assurance and Regulatory Requirements, and Pharmacy Practice.

Certificates

Certified Pharmacy Technician (CPHT)

Jun 2021

Certified Compounded Sterile Preparation Technician (CSPT)

Sep 2019

Details

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Minneapolis, MN

Links

[linkedin.com/in/kelyueltschi](https://www.linkedin.com/in/kelyueltschi)

Skills

Attention to detail

Communication

Interpersonal skills

Maths and calculations

Computer literacy

Organizational skills

Knowledge of pharmacy regulations

Languages

English

German

Hobbies

Gardening

Cooking

Crafting