

CAMELLA HORSCH

Delivery Driver

camella.horsch@gmail.com

(349) 814-0569

123 Main St, Rapid City, SD 57701



PROFILE

Dedicated Delivery Driver with 1 year of experience in efficiently transporting goods and ensuring timely deliveries. Adept at route planning and navigation, with a strong focus on customer satisfaction and safety. Possesses excellent time management and communication skills, and a proven ability to work independently or as part of a team.

LINKS

[linkedin.com/in/camellahorsch](https://www.linkedin.com/in/camellahorsch)

SKILLS

Route Optimization

Time Management

Vehicle Maintenance

GPS Navigation

Customer Service

Load Handling

Safety Compliance

LANGUAGES

English

Indonesian

HOBBIES

Photography

Playing musical instruments (e.g., guitar, piano)

Cooking and trying out new recipes

EMPLOYMENT HISTORY

● Delivery Driver at DoorDash, SD

Feb 2023 - Present

- Successfully completed an average of 25 deliveries per day, resulting in approximately 100 satisfied customers per week and positive feedback for DoorDash.
- Increased personal delivery efficiency by 15% through effective route planning and time management strategies, reducing overall delivery times and increasing customer satisfaction.
- Maintained a 98% on-time delivery rate throughout the year, ensuring prompt service for customers and maintaining DoorDash's reputation for reliable service in the SD area.
- Achieved a 4.8-star rating from customers based on professionalism, communication, and timely deliveries, contributing to DoorDash's overall high ratings and customer retention.

● Assistant Delivery Driver at FedEx, SD

Jul 2022 - Dec 2022

- Successfully maintained a 98% on-time delivery rate for over 2,500 packages per month, ensuring customer satisfaction and upholding the FedEx reputation for punctuality.
- Streamlined delivery routes using GPS technology and local knowledge, resulting in a 15% reduction in average travel time and increasing overall efficiency.
- Assisted in training three new delivery drivers, sharing best practices and helping them achieve an average on-time delivery rate of 95% within their first three months.
- Received a commendation from management for outstanding customer service after resolving a complex delivery issue, resulting in the retention of a high-value client account.

EDUCATION

High School Diploma or GED with a focus on logistics and customer service at Rapid City Central High School, Rapid City, SD

Aug 2018 - May 2022

Relevant Coursework: Logistics Management, Supply Chain Operations, Customer Service and Communication, Inventory Control, and Warehouse Operations.

CERTIFICATES

Commercial Driver's License (CDL)

May 2022