# Zori Maclauchlan

# Dental Lab Technician

#### Details

zori.maclauchlan@gmail.com (799) 516-0460 123 Silver Lane, Las Vegas, NV 89109

## **Profile**

Dental Lab Technician with 1 year of experience in the fabrication and customization of dental prosthetics. Proficient in utilizing cutting-edge technology and equipment to create high-quality dental appliances, including crowns, bridges, and dentures. Demonstrated ability to follow dentists' prescriptions and adhere to strict quality standards. Strong communication skills, keen attention to detail, and a commitment to ongoing professional development in the ever-evolving dental technology field.

### **Employment History**

#### Dental Lab Technician at Dental Prosthetics of Nevada, NV

Apr 2023 - Present

- Successfully fabricated over 250 high-quality dental prosthetics per month, leading to a 20% increase in overall production for Dental Prosthetics of Nevada.
- Implemented a new CAD/CAM software system, reducing design time by 15% and increasing daily output by 10%.
- Trained and mentored 5 new dental lab technicians, resulting in a 25% increase in overall staff efficiency and improved quality control processes.
- Collaborated with dentists on over 500 complex cases, ensuring accurate and precise fitting of prosthetics, leading to a 95% satisfaction rate among clients.

#### Dental Lab Technician Assistant at Oral Arts Dental Lab NV, NV

Aug 2022 - Mar 2023

- Successfully increased daily case output by 25% within the first six months, by streamlining workflow processes and enhancing organization within the lab.
- Played a key role in reducing remakes and adjustments by 40%, through implementing stringent quality control measures and providing training to junior technicians on best practices.
- Contributed to improving customer satisfaction rates by 35% within one year, by enhancing communication between the lab and dental offices, ensuring timely delivery of cases, and maintaining a high level of workmanship.

#### **Education**

Associate of Applied Science in Dental Laboratory Technology at College of Southern Nevada, Las Vegas, NV

Sep 2017 - May 2022

Relevant Coursework: Dental Materials Science, Dental Anatomy and Morphology, Complete Dentures Fabrication, Removable Partial Dentures,