



Alichia Bocclair

Direct Care Staff

Dedicated Direct Care Staff with 1 year of experience providing compassionate care and support to individuals with disabilities and special needs. Skilled in fostering positive relationships, implementing care plans, and ensuring a safe and comfortable environment for clients. Adept at managing daily activities while maintaining a high level of professionalism and coordinating with interdisciplinary teams to achieve optimal outcomes. Seeking to contribute and grow within a dynamic care setting.

alichia.bocclair@gmail.com 

(492) 251-1203 

123 Aloha Street, Honolulu, HI 
96815

Education

Certificate in Direct Care and Support Services at University of Hawaii at Manoa, HI

Sep 2018 - May 2022

Relevant Coursework:
Direct Care Foundations, Support Services Techniques, Communication and Documentation, Safety and Crisis Management, Health and Wellness Promotion, Medication Administration, and Skills for Independence.

Links

[linkedin.com/in/alichiabocclair](https://www.linkedin.com/in/alichiabocclair)

Skills

CPR Certification

Medication Administration

Behavior Management

First Aid Training

Crisis Intervention

Personal Care Assistance

Therapeutic Communication

Employment History

Direct Care Worker at Aloha Habilitation Services, HI

Apr 2023 - Present

- Successfully managed the care of over 50 clients with various disabilities during a one-year period, ensuring their safety, well-being, and personal growth.
- Implemented individualized care plans for 25 clients, resulting in marked improvements in their daily living skills, social interactions, and overall quality of life.
- Trained and supervised a team of 10 new direct care workers, leading to a 95% retention rate and increased efficiency in service delivery.
- Coordinated and facilitated over 100 engaging group activities and outings that promoted community integration and fostered positive relationships among clients and staff.

Direct Care Assistant at Hawaii Behavioral Health, HI

Sep 2022 - Mar 2023

- Successfully managed the care of over 50 clients with behavioral and developmental disabilities, ensuring they received personalized support and achieved a 90% satisfaction rate in annual surveys.
- Implemented a new scheduling system that streamlined staff shifts, resulting in a 20% reduction in overtime costs and improved overall efficiency by 15%.
- Organized and facilitated weekly group activities for clients, leading to a 25% increase in community engagement and a 30% improvement in clients' social skills development.

Certificates

Certified Direct Support Professional (CDSP)

Sep 2021

Certified Nursing Assistant (CNA)

Mar 2020

Memberships

National Association of Direct Support Professionals (NADSP)