

Genise Kukuchka

Disability Case Manager

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☎ (209) 645-3371
📍 123 Elm Street, Oklahoma City, OK 73102

Education

Bachelor of Science in Rehabilitation Services at University of Oklahoma, Norman, OK

Sep 2018 - May 2022

Relevant Coursework: Introduction to Rehabilitation Services, Medical and Psychosocial Aspects of Disability, Case Management and Counseling, Rehabilitation Techniques, Assistive Technology, Vocational Evaluation and Career Development, Community Resources, and Independent Living Skills.

Links

[linkedin.com/in/genisekukuchka](https://www.linkedin.com/in/genisekukuchka)

Skills

- Empathy
- Organization
- Adaptability
- Communication
- Problem-solving
- Advocacy
- Collaboration

Languages

English

Profile

Dedicated Disability Case Manager with 1 year of experience in skillfully managing and coordinating support services for individuals with disabilities. Proficient in assessing client needs, developing tailored care plans, and collaborating with multidisciplinary teams to ensure optimal outcomes. Demonstrated ability to navigate complex systems and advocate for client rights, while maintaining a compassionate and empathetic approach. Committed to empowering individuals with disabilities and promoting their independence and well-being.

Employment History

Disability Case Manager at Allsup Inc., OK

Feb 2023 - Present

- Successfully managed a caseload of over 150 clients, ensuring timely and accurate processing of disability claims, leading to a 95% approval rate for Social Security Disability Insurance (SSDI) benefits.
- Streamlined internal processes and implemented new case management software, resulting in a 30% reduction in administrative time spent on each case and allowing for more efficient handling of client needs.
- Developed and conducted training sessions for new Disability Case Managers, improving the team's overall performance by 25% and contributing to the company's growth and success in the region.

Associate Disability Case Manager at Genex Services, OK

Jul 2022 - Jan 2023

- Successfully managed a caseload of over 150 disability cases, resulting in a 95% return-to-work rate for clients and a 30% reduction in average claim duration.
- Streamlined the case management process by implementing a new tracking system, leading to a 20% increase in efficiency and a 15% reduction in administrative costs.
- Collaborated with a team of medical professionals to develop customized return-to-work plans for clients, leading to a 25% decrease in long-term disability claims and saving the company \$500,000 in potential claim costs.

Certificates

Certified Disability Management Specialist (CDMS)

Jan 2022

Certified Rehabilitation Counselor (CRC)

Apr 2020

Memberships

Commission on Rehabilitation Counselor Certification (CRCC)