

ROSELLA RAHER

Dock Supervisor

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(716) 164-2711

123 Main St, Charlotte, NC 28202



PROFILE

Results-oriented Dock Supervisor with 2 years of experience in overseeing daily operations of dock facilities, ensuring efficient and safe loading and unloading of cargo. Proven success in managing teams, improving productivity, and implementing cost-effective solutions. Strong ability to collaborate with stakeholders and maintain regulatory compliance. Skilled in logistics planning, process optimization, and problem-solving. Committed to delivering excellent customer service and maintaining high-quality operational standards.

LINKS

[linkedin.com/in/rosellaraher](https://www.linkedin.com/in/rosellaraher)

SKILLS

Scheduling

Inventory management

Forklift operation

Safety compliance

Team coordination

Warehouse Management System (WMS)

Time management

LANGUAGES

English

Urdu

EMPLOYMENT HISTORY

● Dock Supervisor at North Carolina Ports Authority, NC

May 2023 - Present

- Successfully managed a team of 30 dock workers and improved overall productivity by 20% within the first year, resulting in the efficient handling of over 500,000 tons of cargo at the North Carolina Ports Authority.
- Implemented an innovative dock scheduling system that reduced wait times for incoming vessels by 15%, leading to increased customer satisfaction and a 10% growth in new business contracts for the port.
- Spearheaded a safety initiative that reduced workplace accidents by 25% within six months, contributing to a safer work environment and lowering worker's compensation costs for the North Carolina Ports Authority.

● Assistant Dock Supervisor at FedEx Ground, NC

Jul 2021 - Apr 2023

- Successfully managed a team of 30 dockworkers, resulting in a 15% increase in productivity and a 10% reduction in overtime costs over a one-year period.
- Implemented a new scheduling system for dockworkers, leading to a 20% improvement in on-time departures and arrivals for FedEx Ground shipments in North Carolina.
- Reduced workplace accidents by 25% through the development and enforcement of rigorous safety protocols, leading to a safer work environment and lower workers' compensation costs for the company.
- Spearheaded a cross-functional project to optimize loading dock operations, ultimately reducing average turnaround time for trucks by 30 minutes and increasing overall efficiency by 12%.

EDUCATION

Associate of Applied Science in Logistics and Supply Chain Management at Forsyth Technical Community College, Winston-Salem, NC

Sep 2016 - May 2021

Relevant Coursework: Supply Chain Operations, Inventory Management, Transportation and Distribution, Warehouse Management, Procurement and Purchasing, Logistics Planning and Analysis, Global Logistics, and Supply Chain Technologies.

CERTIFICATES

Certified Cargo Security Professional (CCSP)

Dec 2021