Lakya Bartczak

Dog Bather

Profile

Dedicated Dog Bather with 1 year of experience providing exceptional pet care services in grooming salon environments. Proficient in handling various breeds, maintaining a clean workspace, and ensuring a safe and comfortable experience for canine clients. Adept at building strong relationships with pets and their owners, while upholding high standards of hygiene and grooming excellence.

Employment History

Dog Bather at Dirty Dawg Grooming & Boarding, TX

Mar 2023 - Present

- Successfully bathed and groomed an average of 20 dogs per day, resulting in a 25% increase in daily appointments and a 15% boost in overall customer satisfaction at Dirty Dawg Grooming & Boarding.
- Streamlined the bathing process by implementing a rotational system, effectively reducing dog drying time by 30%, allowing for quicker turnaround times and increased appointment availability.
- Trained and mentored 3 new dog bathers, who went on to become full-time employees, contributing to the overall growth and success of the business.
- Consistently received positive feedback from customers, with a 95% satisfaction rate, leading to a 20% increase in repeat clients and referrals for Dirty Dawg Grooming & Boarding.

Assistant Dog Bather at Pawsitively Purrfect Pet Spa, TX

Sep 2022 - Jan 2023

- Successfully bathed and groomed over 2,000 dogs within a year, maintaining a high level of customer satisfaction and contributing to the spa's positive reputation in the area.
- Streamlined the bathing process by implementing a new scheduling system, reducing wait times for clients by 30% and increasing overall efficiency.
- Assisted in training four new Assistant Dog Bathers, providing them
 with hands-on guidance and sharing best practices to ensure they were
 prepared to deliver exceptional service.
- Consistently received positive feedback from clients and maintained a 98% satisfaction rating, leading to increased repeat business and referrals for Pawsitively Purrfect Pet Spa.

Certificates

International Professional Groomers (IPG) Certified Bather

Oct 2021

- ✓ <u>lakya.bartczak@gmail.com</u>
- **(**570) 242-3307
- 123 Oak Street, Houston, TX 77002

Education

Certificate in Dog Grooming and Bathing at Pawsitive Pooch Academy, Houston, TX

Aug 2017 - May 2022

Relevant Coursework: Canine
Anatomy and Physiology, Breed
Identification, Bathing and Drying
Techniques, Grooming Tools and
Equipment, Clipper Techniques, Basic
Trims and Styling, Nail Care, Ear
Cleaning, and Safe Handling Practices.

Links

linkedin.com/in/lakyabartczak

Skills

Shampooing
Rinsing
Drying
Brushing
Nail trimming
Ear cleaning
De-shedding

Languages

English		
German		