Nana Narayanaswamy

Epic Trainer

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Education

Bachelor of Science in Health Informatics and Epic Training at Oregon Health & Science University, Portland, OR

Aug 2017 - May 2022

Relevant Coursework: Health Informatics, Electronic Health Records, Healthcare Data Analytics, Health Information Systems, Medical Terminology, Healthcare Data Management, Clinical Decision Support Systems, Health IT Project Management, and Epic Training.

Links

linkedin.com/in/nananarayanaswamy

Skills

Python proficiency

TensorFlow mastery

PyTorch expertise

Keras implementation

OpenCV integration

Scikit-learn optimization

GPT-3 utilization

Languages

English

Hindi

Profile

Epic Trainer with 1 year of experience in delivering comprehensive training on Epic software systems. Adept at creating customized learning solutions, facilitating group sessions, and providing one-on-one support to end-users. Proficient in system navigation, workflow optimization, and identifying areas for improvement. Demonstrated ability to adapt quickly to new applications and technologies, ensuring effective knowledge transfer to enhance user adoption and performance. Strong communication skills and a commitment to fostering a positive learning environment.

Employment History

Epic Trainer at Providence Health & Services, OR

May 2023 - Present

- Successfully trained over 500 healthcare professionals on the Epic software within six months, resulting in a 95% adoption rate and a 30% reduction in documentation errors.
- Streamlined the training process by creating customized training materials and conducting group workshops, which led to a 20% decrease in training time per employee and saved the organization $100,000 in training costs annually.
- Implemented a continuous improvement program for Epic system users, leading to a 10% increase in overall system efficiency and a 15% decrease in support ticket volume within one year.

Associate Epic Trainer at PeaceHealth, OR

Jul 2022 - Mar 2023

- Successfully trained over 250 healthcare professionals at PeaceHealth, OR in the Epic software system, resulting in a 95% user adoption rate and 90% satisfaction rating from participants.
- Managed the development and implementation of 15 custom Epic training modules tailored to the specific needs of PeaceHealth, OR, leading to a 20% increase in staff productivity and efficiency.
- Collaborated with a team of 10 trainers to deliver consistent and high-quality training sessions, reducing support tickets by 35% and increasing overall system proficiency among staff.
- Led the evaluation and feedback process for Epic training, utilizing data-driven insights to continuously improve the training program, resulting in a 30% reduction in training time and a 25% increase in knowledge retention rates.

Certificates

Epic Certified Trainer (ECT)

Jan 2022

Epic Credentialed Trainer (ECT)

Jun 2020