

Jisella Clodfelder

ERP Business Analyst

Profile

Details

jisella.clodfelder@gmail.com

(172) 275-7891

123 Main St, Oklahoma City, OK 73102

Results-oriented ERP Business Analyst with 2 years of experience in optimizing business processes and implementing Enterprise Resource Planning solutions. Proficient in collaborating with cross-functional teams, gathering requirements, and conducting gap analysis to improve efficiency and productivity. Demonstrated ability to manage end-to-end project life cycles and provide data-driven insights for informed decision-making. Skilled in SAP, Oracle, and Microsoft Dynamics, with a strong commitment to continuous improvement and client satisfaction.

Employment History

ERP Business Analyst at Infosys Limited, OK

May 2023 - Present

- Successfully implemented an ERP system for a major client, resulting in a 20% increase in operational efficiency and a 15% reduction in costs within the first year of deployment.
- Streamlined and optimized business processes for a global manufacturing company, leading to a 25% reduction in order processing time and a 10% improvement in customer satisfaction ratings.
- Led a cross-functional team that designed and executed a comprehensive data migration plan for a large-scale ERP implementation, ensuring a seamless transition with minimal downtime and a 99.9% accuracy rate in data transfer.

Associate ERP Business Analyst at Deloitte, OK

Aug 2021 - Mar 2023

- Successfully implemented a new ERP system for a major client, resulting in a 30% increase in operational efficiency and a 25% reduction in costs.
 - Streamlined the supply chain process for a large manufacturing client by integrating ERP with their existing systems, leading to a 20% improvement in order accuracy and a 15% reduction in order fulfillment time.
 - Conducted comprehensive training sessions for over 200 employees across three different client organizations, enabling them to effectively utilize the newly implemented ERP systems and improving overall productivity by 10%.
-

Education

Bachelor of Science in Business Information Systems at University of Oklahoma, Norman, OK

Sep 2016 - May 2021

Relevant Coursework: Database Management, Systems Analysis and Design, Cybersecurity, Data Analytics, IT Project Management, Web