Sherra Bolnick

Exchange Engineer

Profile

Details

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Dedicated Exchange Engineer with 2 years of experience in designing, implementing, and managing Microsoft Exchange environments. Adept at troubleshooting and optimizing mail systems, ensuring high availability and security, and collaborating effectively with cross-functional teams. Proficient in PowerShell scripting, Active Directory, and Office 365. Demonstrates strong analytical and problem-solving skills, with a commitment to staying current on industry trends and emerging technologies.

Employment History

Exchange Engineer at TekWissen Group, WV

Mar 2023 - Present

- Implemented a seamless migration of 5000+ mailboxes from an on-premise Exchange server to Office 365, resulting in a 40% reduction in operational costs and a 30% improvement in email system performance.
- Optimized the Exchange environment by consolidating three regional servers into one centralized server, leading to a 20% increase in efficiency and reducing server maintenance costs by 25%.
- Developed and executed a comprehensive disaster recovery plan for the Exchange infrastructure, which reduced downtime by 50% and ensured 99.9% email availability for all users.
- Enhanced security measures by implementing multi-factor authentication and data loss prevention policies, resulting in a 60% decrease in unauthorized access incidents and a 35% reduction in potential data breaches.

Associate Exchange Engineer at Leidos, WV

Sep 2021 - Jan 2023

- Successfully migrated 500+ mailboxes from legacy systems to Microsoft Exchange, resulting in improved email performance and a 30% reduction in server maintenance costs.
- Streamlined the company's email archiving process by implementing a new retention policy, leading to a 40% reduction in storage costs and a 25% improvement in email search efficiency.
- Played a key role in the design and implementation of a high-availability Exchange environment, ensuring 99.9% uptime for over 2,000 users across multiple locations, reducing downtime-related productivity losses by 70%.

Education

Bachelor of Engineering in Electronics and Telecommunications at West Virginia University, Morgantown, WV

Sep 2017 - May 2021