Elain Krise

Field Manager

Dedicated Field Manager with 2 years of experience in overseeing daily operations, managing teams, and driving performance improvements. Proven track record in implementing efficient processes, optimizing resources, and ensuring timely project completion. Adept at maintaining strong relationships with clients and vendors while fostering a positive team environment. Skilled in problem-solving, data analysis, and communication to deliver consistent results and contribute to organizational success.

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123 Maple Street, Buffalo, NY 📀 14221

Education

Bachelor of Science in Business Management at Baruch College, City University of New York, NY Aug 2017 - May 2021 Relevant Coursework: Business Analytics, Operations Management, Financial Accounting, Marketing, Human Resource Management, Organizational Behavior, Strategic Management, and Business Ethics.

Links

linkedin.com/in/elainkrise

Skills

Salesforce proficiency

GIS mapping

Budgeting expertise

Conflict resolution

Team leadership

Asana management

Data analysis

Employment History

Field Manager at Field Manager Inc., NY

Feb 2023 - Present

- Successfully managed a team of 50 field representatives, resulting in a 35% increase in sales revenue and a 25% increase in customer satisfaction ratings within one year.
- Implemented an innovative training program for new hires, reducing onboarding time by 40% and increasing employee retention by 20%.
- Led a project to optimize field operations and reduce overhead costs, ultimately saving the company \$500,000 annually and improving overall efficiency by 15%.
- Developed and executed a strategic plan to expand the company's services to three new territories in New York, leading to a 30% growth in market share within two years.

Assistant Field Manager at Field Management Solutions NY, NY Sep 2021 - Jan 2023

- Successfully managed a team of 10 field representatives, resulting in a 25% increase in client satisfaction rates and a 15% boost in overall productivity within one year.
- Implemented a new data tracking system that streamlined reporting processes, reducing errors by 30% and improving communication between the field team and the main office.
- Spearheaded a training program for new hires, which led to a 50% reduction in the onboarding period and a 20% improvement in new employee performance within their first three months on the job.

Certificates

Project Management Professional (PMP) Jul 2021

Certified Construction Manager (CCM) Nov 2019

Memberships

Project Management Institute (PMI)