

# Audria Egel

Financial Aid Officer

## Profile

Results-driven Financial Aid Officer with 1 year of experience in assisting students and families in navigating the financial aid process. Highly skilled in reviewing and analyzing financial aid applications, determining eligibility, and coordinating award packages. Demonstrated ability to provide exceptional customer service, maintain confidentiality, and ensure compliance with federal and state regulations. Strong communicator and problem solver, dedicated to helping students achieve their educational goals.

## Employment History

### Financial Aid Officer at University of Hawaii Federal Credit Union, HI

Feb 2023 - Present

- Successfully managed a financial aid portfolio of over \$10 million, ensuring timely and accurate disbursement of funds to over 5,000 students annually.
- Implemented a new financial aid software system, reducing processing time by 30% and increasing efficiency in the department.
- Developed and conducted 20+ financial literacy workshops for students and staff, resulting in a 15% decrease in loan default rates over a two-year period.
- Spearheaded collaboration between the Financial Aid Office and Admissions Department, increasing enrollment of financially needy students by 10% in one academic year.

### Assistant Financial Aid Officer at HawaiiUSA Federal Credit Union, HI

Jul 2022 - Dec 2022

- Successfully implemented a new financial aid software system that streamlined the application process, resulting in a 20% increase in completed applications and a 15% reduction in processing time.
- Managed a team of 5 financial aid counselors, providing training and guidance that contributed to a 25% improvement in overall customer satisfaction ratings for the department.
- Oversaw the annual disbursement of over \$10 million in federal, state, and institutional financial aid funds to more than 2,000 students, ensuring accurate and timely distribution while maintaining compliance with all regulatory requirements.

## Education

### Bachelor of Arts in Finance and Financial Management Services at University of Hawaii at Manoa, Honolulu, HI

Aug 2017 - May 2022

Relevant Coursework: Financial Accounting, Managerial Finance, Corporate Finance, Investment Analysis, Financial Markets and Institutions, Risk Management, Personal Financial Planning, and International Finance.

## Details

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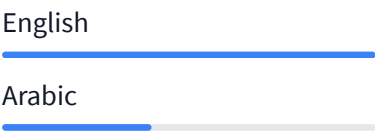
## Links

[linkedin.com/in/audriaegel](https://www.linkedin.com/in/audriaegel)

## Skills



## Languages



## Hobbies

Budgeting and personal finance  
Reading finance-related books and articles  
Volunteering at financial literacy workshops