# **Blessin Landrith**

Flight Attendant

### blessin.landrith@gmail.com

**(**136) 719-0480

 123 Oak Street, Baton Rouge, LA 70802

# Education

Diploma in Aviation and Hospitality Management at Louisiana Aviation and Hospitality Management Academy, LA

Aug 2018 - May 2022

Relevant Coursework: Aircraft Operations, Airport Management, Cabin Crew Training, Hospitality Management, Customer Service, Travel and Tourism, Aviation Safety and Security, and Communication Skills.

## Links

linkedin.com/in/blessinlandrith

#### Skills

CPR

AED

**Conflict Resolution** 

Time Management

Multilingualism

**Galley Organization** 

**Customer Service** 

## Languages

English

Spanish

## Profile

Dedicated Flight Attendant with 1 year of experience providing exceptional customer service and ensuring passenger safety on various domestic and international flights. Skilled in handling diverse situations, maintaining composure under pressure, and adapting to different cultures. Proficient in multiple languages, first aid certified, and knowledgeable in aviation regulations. Committed to creating a pleasant and comfortable travel experience for all passengers.

## **Employment History**

#### Flight Attendant at Southwest Airlines, LA

May 2023 - Present

- Successfully managed in-flight services for an average of 150 passengers per flight on over 1,000 flights annually, maintaining a 95% customer satisfaction rating.
- Efficiently executed pre-flight safety demonstrations and emergency procedures, contributing to Southwest Airlines' record of zero major incidents during my tenure at the Los Angeles hub.
- Consistently exceeded beverage and snack sales targets by 20%, generating over \$50,000 in additional revenue for the airline annually.
- Received recognition as "Flight Attendant of the Month" three times for outstanding customer service, teamwork, and dedication to ensuring passenger comfort and safety.

#### Junior Flight Attendant at Spirit Airlines, LA

Sep 2022 - Apr 2023

- Successfully managed in-flight services for an average of 180 passengers per flight, maintaining a 95% customer satisfaction rating during the first year at Spirit Airlines.
- Efficiently handled emergency situations on three separate occasions, resulting in zero injuries and successfully coordinating with the flight crew to ensure passenger safety.
- Consistently received positive feedback from passengers and supervisors, leading to a nomination for the Spirit Airlines "Employee of the Month" award in June 2021.

## Certificates

Certified Flight Attendant (CFA) Jul 2021

International Air Transport Association (IATA) Cabin Crew Certificate Jan 2020

# Memberships