

LEGACY TORBERT

Food Runner

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123 Maple Street, Salt Lake City, UT
84101



PROFILE

Dedicated Food Runner with 1 year of experience in efficiently facilitating seamless food service in high-volume dining establishments. Adept at timely delivery of orders, enhancing customer satisfaction, and assisting with kitchen tasks. Demonstrates strong communication skills and a keen eye for detail, contributing to a well-organized and inviting dining atmosphere.

LINKS

[linkedin.com/in/legacytorbert](https://www.linkedin.com/in/legacytorbert)

SKILLS

Time management

Menu knowledge

Plate carrying

Order accuracy

Table navigation

Communication efficiency

Allergen awareness

LANGUAGES

English

Dutch

HOBBIES

Gardening

EMPLOYMENT HISTORY

Food Runner at DoorDash, UT

Mar 2023 - Present

- Successfully completed over 1,000 food deliveries within a six-month period, maintaining a 98% on-time delivery rate and a 4.9-star customer rating.
- Streamlined the delivery process by implementing an efficient route planning strategy, reducing average delivery time by 15% and increasing overall productivity.
- Consistently achieved a 99% order accuracy rate by diligently verifying orders before pickup and ensuring proper handling during transportation, leading to increased customer satisfaction.
- Received recognition as a top Food Runner for DoorDash UT, ranking in the top 10% of all Food Runners in the area based on customer ratings and number of successful deliveries.

Assistant Food Runner at Grubhub, UT

Aug 2022 - Feb 2023

- Successfully managed the delivery of over 1,000 food orders per month, maintaining a 98% on-time delivery rate and contributing to increased customer satisfaction.
- Streamlined the food pick-up process by implementing a more organized system, resulting in a 15% reduction in wait times for drivers and improved overall efficiency.
- Assisted in training and onboarding 10 new food runners, sharing best practices and helping them quickly adapt to the fast-paced work environment.
- Received a "Top Performer" recognition for three consecutive months for consistently meeting and exceeding performance goals, including delivery time targets and customer satisfaction scores.

EDUCATION

Certificate in Food Service Management at Salt Lake Community College, Salt Lake City, UT

Sep 2017 - May 2022

Relevant Coursework: Food Service Operations, Customer Service, Food Safety and Sanitation, Hospitality Management, Menu Planning and Design, Financial Management, Marketing and Promotions, Human Resources Management, and Facility Management.

CERTIFICATES

ServSafe Food Handler Certification

Mar 2022