## **Cydne Dagher**

Food Service Specialist



(106) 246-5705

• 123 Aloha Lane, Honolulu, HI 96815

#### **EDUCATION**

Associate of Applied Science in Culinary Arts at Kapi'olani Community College, Honolulu, HI

Aug 2018 - May 2022

Relevant Coursework: Culinary Techniques, Baking and Pastry Arts, Food Safety and Sanitation, Nutrition, Menu Planning, Food Cost Control, International Cuisine, Culinary Management, and Hospitality Services.

#### LINKS

linkedin.com/in/cydnedagher

#### **SKILLS**

Menu planning

Food preparation

Sanitation protocols

Inventory management

Customer service

Nutritional knowledge

Allergen awareness

## **LANGUAGES**

English

Japanese

#### **HOBBIES**

Cooking or experimenting with new recipes

Gardening or growing fresh produce

#### **PROFILE**

Dedicated Food Service Specialist with 1 year of experience in the industry, showcasing exceptional customer service and food handling skills. Proficient in maintaining a clean and efficient work environment while adhering to safety and health regulations. Adept at collaborating within a team and ensuring timely order completion. Committed to continuous learning and professional growth in the food service sector.

#### **EMPLOYMENT HISTORY**

## Food Service Specialist at Sodexo Hawaii, HI

Apr 2023 - Present

- Increased overall customer satisfaction by 25% within the first year by implementing new menu options, improving food presentation, and enhancing staff training programs.
- Streamlined food preparation processes, resulting in a 15% reduction in food waste and a 10% improvement in kitchen efficiency, leading to annual cost savings of \$50,000.
- Developed and executed a successful marketing campaign for the catering department, which led to a 40% increase in bookings and generated an additional \$200,000 in revenue within two years.

# Assistant Food Service Specialist at Hawaii Foodservice Alliance, HI

Jul 2022 - Mar 2023

- Successfully managed a team of 10 staff members, resulting in a 15% increase in overall productivity and a 20% reduction in employee turnover within one year.
- Implemented new inventory management system, reducing food waste by 25% and saving the company \$50,000 annually.
- Developed and executed a marketing campaign for the company's catering services, leading to a 30% increase in bookings and generating an additional \$100,000 in revenue in just six months.

#### **CERTIFICATES**

### ServSafe Food Protection Manager Certification

Feb 2022

#### **Certified Dietary Manager (CDM)**

Dec 2020

#### **MEMBERSHIPS**

International Food Service Executives Association (IFSEA)

National Restaurant Association (NRA)