



Jerniyah Mongold

Freelance

Results-driven freelance professional with 1 year of experience in delivering high-quality work across various industries. Demonstrates exceptional adaptability, excellent time management skills, and a strong commitment to meeting deadlines. Adept at building and maintaining client relationships, ensuring their satisfaction, and providing tailored solutions.

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(284) 108-9481 

123 Main St, Baltimore, MD 21201 

Education

Freelance Diploma in Graphic Design at Maryland Institute College of Art, Baltimore, MD

Aug 2017 - May 2022

Relevant Coursework: Adobe Creative Suite, Visual Communication, Typography, Color Theory, Web Design, Branding, UX/UI Design, Digital Illustration, Photography, and Design Portfolio Development.

Links

[linkedin.com/in/jerniyahmongold](https://www.linkedin.com/in/jerniyahmongold)

Skills

Python



AutoCAD



InDesign



Salesforce



Tableau



WordPress



QuickBooks



Languages

Employment History

Freelance Software Engineer at Freelance MD LLC, MD

Feb 2023 - Present

- Developed a custom web application for a major client, resulting in a 40% increase in their online sales and generating over \$1.5 million in revenue within the first year of launch.
- Streamlined the software development process for Freelance MD LLC by implementing agile methodologies, reducing project delivery time by 30% and increasing overall team productivity by 25%.
- Successfully completed a complex data migration project for a large healthcare organization, ensuring a seamless transition with zero downtime and minimal disruptions to the client's operations. This project saved the client an estimated \$500,000 in potential lost revenue and increased their operational efficiency by 20%.

Junior Freelance Software Engineer at Maryland Freelancers Inc., MD

Sep 2022 - Dec 2022

- Implemented a scalable and efficient software solution for a client's e-commerce platform, resulting in a 40% increase in website traffic and a 30% boost in sales within six months.
- Developed and integrated a custom machine learning algorithm for a client's customer service chatbot, reducing response times by 50% and increasing customer satisfaction ratings by 35%.
- Successfully completed 15+ projects within tight deadlines, leading to a 95% client retention rate and an average 4.8-star rating on the company's feedback system.

Certificates

Freelance Web Developer Certificate (FWDC)

May 2022

Freelance Mobile App Developer Certificate (FMADC)

Sep 2020

Memberships

Freelancers Union