Elvira Labrousse

Funeral Director

Dedicated Funeral Director with 2 years of experience in providing compassionate and well-organized funeral services. Adept at coordinating all aspects of funeral planning, including arrangement consultations and event execution. Demonstrates strong interpersonal skills and commitment to supporting bereaved families during their time of need, ensuring a dignified and memorable farewell for their loved ones.

elvira.labrousse@gmail.com



(672) 625-7936



1234 Maple Street, Baltimore, 😯 MD 21201



Education

Associate of Applied Science in Funeral Service Education at University of Maryland **Eastern Shore, Princess** Anne, MD

Sep 2017 - May 2021

Relevant Coursework: Mortuary Science, Embalming, Funeral Directing, Chemistry, Anatomy, Pathology, Microbiology, Restorative Art, Counseling, and Funeral Service Law.

Links

linkedin.com/in/elviralabrousse

Skills

Embalming

Cosmetology

Grief counseling

Event coordination

Mortuary management

Cremation operations

Bereavement support

Employment History

Funeral Director at Witzke Funeral Homes, MD

Apr 2023 - Present

- Successfully directed and managed over 250 funeral services annually, ensuring a smooth and well-coordinated experience for grieving families at Witzke Funeral Homes, MD.
- Increased pre-need sales by 30% in one year through targeted marketing efforts and building strong relationships with clients, contributing to the overall growth of the business.
- Implemented an efficient record-keeping system that reduced paperwork processing time by 40%, allowing staff to focus more on providing personalized care and support to families.
- Established partnerships with local religious institutions and community organizations, resulting in a 20% increase in referrals and strengthening the company's reputation within the local Maryland community.

Assistant Funeral Director at Ruck Towson Funeral Home, MD

Aug 2021 - Feb 2023

- Successfully coordinated and directed over 300 funeral services within a year, ensuring each event was executed with precision and empathy, maintaining a 98% satisfaction rate among client families.
- Streamlined the embalming and preparation process for deceased individuals, reducing the average preparation time by 25%, which resulted in increased efficiency and improved scheduling for visitations and services.
- Implemented a new bereavement support program for grieving families, increasing community outreach by 40% and enhancing the overall reputation of Ruck Towson Funeral Home as a compassionate and supportive institution.

Certificates

Certified Funeral Service Practitioner (CFSP)

Apr 2022

International Cemetery, Cremation and Funeral Association's **Certified Celebrant Program**

May 2020

Languages