

Jasalyn Sernett

Gas Station Cashier

✉ jasalyn.sernett@gmail.com
☎ (110) 193-9782
📍 1234 Evergreen Lane, Seattle, WA 98101

Education

High School Diploma in General Education at Tahoma High School, Maple Valley, WA

Aug 2018 - May 2022

Relevant Coursework: Algebra, Geometry, Biology, Chemistry, Physics, World History, U.S. History, English Language and Literature, Foreign Languages, Health and Physical Education, and Visual and Performing Arts.

Links

[linkedin.com/in/jasalynsernett](https://www.linkedin.com/in/jasalynsernett)

Skills

POS proficiency

Cash handling

Customer service

Inventory management

Pump operation

Merchandising

Loss prevention

Languages

English

Mandarin

Hobbies

Profile

Dedicated Gas Station Cashier with 1 year of experience in providing efficient, accurate, and friendly service to customers while managing cash transactions and maintaining a clean and organized work environment. Proficient in handling high-volume sales, managing inventory, and addressing customer inquiries and concerns. Excellent communication and problem-solving skills with a strong commitment to ensuring customer satisfaction and boosting sales.

Employment History

Gas Station Cashier at Chevron, WA

May 2023 - Present

- Successfully managed cash transactions for over 200 customers daily, maintaining 100% accuracy and ensuring efficient customer service.
- Implemented a new inventory tracking system that reduced stock discrepancies by 30%, leading to improved order accuracy and reduced waste.
- Trained and supervised three new cashiers, resulting in a 10% increase in overall team productivity and enhanced customer satisfaction.
- Received "Employee of the Month" recognition twice in 2019 for consistently exceeding sales targets by an average of 15% and maintaining high customer service standards.

Assistant Gas Station Cashier at Shell, WA

Jul 2022 - Apr 2023

- Successfully managed daily cash transactions of up to \$5,000, ensuring accurate accounting and timely deposits for the Shell gas station in WA.
- Streamlined the inventory management process by implementing a more efficient tracking system, resulting in a 20% reduction in stock discrepancies and improved stock turnover by 15%.
- Consistently maintained a high level of customer satisfaction, achieving a 95% positive feedback rating from customers through providing excellent service and addressing concerns promptly.

Certificates

National Association of Convenience Stores (NACS) Certified Cashier

Oct 2021

National Retail Federation Customer Service and Sales Certification

Aug 2020

Memberships

National Association of Convenience Stores (NACS)

Petroleum Equipment Institute (PEI)