

Una Takizawa

General Cleaner

Details

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(340) 262-5768

1234 Magnolia Lane, Baton Rouge, LA 70808

Profile

Dedicated General Cleaner with 1 year of experience providing excellent cleaning services in various environments. Proficient in maintaining a high standard of cleanliness, adhering to safety protocols, and using eco-friendly cleaning products. Demonstrates strong time management skills and the ability to adapt to new tasks with ease. A team player committed to delivering top-notch results and maintaining customer satisfaction.

Employment History

General Cleaner at D&D Cleaners, LA

Mar 2023 - Present

- Reduced cleaning supply costs by 20% at D&D Cleaners, LA by implementing effective inventory management and negotiating better deals with suppliers, resulting in annual savings of \$15,000.
- Improved overall client satisfaction ratings by 35% within the first year of employment by consistently delivering high-quality cleaning services, streamlining communication processes, and addressing client concerns promptly and effectively.
- Implemented a new eco-friendly cleaning program at D&D Cleaners, LA that reduced the company's environmental impact by 25% while also attracting new clients who prioritize sustainability, leading to a 15% increase in business over two years.

Assistant General Cleaner at White Glove Cleaning Services, LA

Aug 2022 - Feb 2023

- Successfully maintained a 97% customer satisfaction rate for over two years, consistently exceeding company targets and contributing to increased client retention rates at White Glove Cleaning Services, LA.
 - Streamlined cleaning processes by implementing efficient scheduling and task management techniques, resulting in a 15% increase in productivity and reducing labor costs by 10%.
 - Trained and mentored five new team members, sharing best practices and ensuring their smooth integration into the company, which led to a 20% reduction in training time and faster achievement of performance benchmarks.
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Education

General Cleaner Training Certificate at Louisiana Technical College, Baton Rouge, LA

Aug 2018 - May 2022

Relevant Coursework: Cleaning Techniques, Chemical Handling and Safety, Equipment Operation and Maintenance, Infection Control, Waste Disposal, and Customer Service.
