

Shubhi Kratsas

Grocery Clerk

✉ shubhi.kratsas@gmail.com
☎ (357) 476-5948
📍 123 Maple Street, Detroit, MI 48201

EDUCATION

High School Diploma or GED with a focus on customer service and retail operations at Ann Arbor Pioneer High School, Ann Arbor, MI
Sep 2018 - May 2022
Relevant Coursework: Customer Service and Communication, Retail Operations and Merchandising, Business Management, and Marketing Principles.

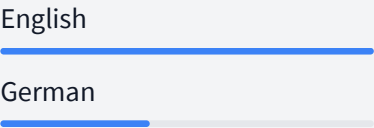
LINKS

[linkedin.com/in/shubhikratsas](https://www.linkedin.com/in/shubhikratsas)

SKILLS



LANGUAGES



HOBBIES

Gardening
Cooking and trying new recipes
Collecting and organizing trading cards

PROFILE

Dedicated Grocery Clerk with 1 year of experience in providing exceptional customer service, stocking and replenishing shelves, and maintaining store cleanliness. Proficient in inventory management, product rotation, and cashier duties. Demonstrated ability to work efficiently in a fast-paced environment and adapt to changing priorities. Committed to ensuring a positive and organized shopping experience for customers.

EMPLOYMENT HISTORY

- Grocery Clerk at Kroger, MI**
Apr 2023 - Present
 - Successfully increased sales in the produce department by 15% within six months through effective product placement and promotion strategies.
 - Efficiently managed inventory levels, reducing waste by 10% and saving the store approximately \$2,000 per month in spoiled products.
 - Implemented a new store layout in the dairy and frozen food sections, resulting in a 20% increase in customer traffic and a 12% increase in sales.
 - Received consistent positive feedback from customers for exceptional service, leading to a 5% increase in overall customer satisfaction ratings for the store.
- Assistant Grocery Clerk at Meijer, MI**
Jul 2022 - Feb 2023
 - Successfully increased sales in the grocery department by 15% within six months by implementing effective merchandising strategies, optimizing product placements, and maintaining attractive displays.
 - Streamlined inventory management processes, resulting in a 20% reduction in stock discrepancies and a 10% improvement in order accuracy, contributing to better customer satisfaction and reduced product waste.
 - Trained and mentored 5 new employees in store policies, procedures, and best practices, improving overall team efficiency and performance by 25% and fostering a positive work environment.

CERTIFICATES

Certified Professional Food Manager (CPFM)
Dec 2021

Retail Grocery Store Safety Certification
Apr 2020

MEMBERSHIPS

National Grocers Association (NGA)

United Food and Commercial Workers International Union (UFCW)