

Michaëlle Prina

Hairdresser

Profile

Dedicated and creative Hairdresser with 1 year of experience providing exceptional hair care services to clients. Skilled in various cutting techniques, color application, and styling methods, with a strong understanding of current trends and client needs. Demonstrates excellent communication, customer service, and time management abilities, consistently delivering desired results that exceed client expectations. Committed to continuous professional development and staying current with industry advancements.

Employment History

Senior Hairdresser at Great Clips, IL

Mar 2023 - Present

- Increased monthly revenue by 15% within the first six months of employment, through upselling additional services and products to clients at Great Clips, IL.
- Implemented a customer referral program that led to a 20% increase in new clients within one year, contributing to overall salon growth and profitability.
- Trained and mentored four junior hairdressers, improving their skills and confidence, which resulted in a 10% increase in their individual productivity and client satisfaction ratings.
- Successfully managed a team of 8 hairdressers during a six-month period when the salon manager was on leave, ensuring smooth operations and maintaining an average customer satisfaction rating of 4.5 stars out of 5.

Junior Hairdresser at Sport Clips, IL

Sep 2022 - Feb 2023

- Successfully increased overall customer satisfaction rate by 20% within the first six months of working at Sport Clips, IL, by providing exceptional service and building strong relationships with clients.
- Consistently met and exceeded personal sales targets for hair care products, resulting in a 15% increase in monthly sales revenue for the salon during the first year of employment.
- Streamlined appointment scheduling and client management processes, reducing wait times by 10% and improving overall salon efficiency.

Education

Diploma in Cosmetology and Hairdressing at Illinois School of Cosmetology and Hairdressing

Sep 2018 - May 2022

Relevant Coursework: Haircutting and styling techniques, hair coloring, chemical texturing, hair extensions, salon management, makeup application, skincare, nail technology, and client consultation.

Certificates

Details

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Links

[linkedin.com/in/michaëlleprina](https://www.linkedin.com/in/michaëlleprina)

Skills

Color-matching

Layering

Texturizing

Balayage technique

Foil highlighting

Razor cutting

Keratin treatments

Languages

English

Russian

Hobbies

Creating hairstyles for friends and family

Experimenting with hair color techniques

Attending hair and beauty workshops and events