

Jame Mcauly

Handyman

✉ jame.mcauly@gmail.com

☎ (991) 087-7453

📍 123 Main St, Boise, ID

EDUCATION

Certificate in General Maintenance and Repair at Idaho State University, Pocatello, ID

Aug 2018 - May 2022

Relevant Coursework: Basic Electrical Systems, Plumbing Repairs, HVAC Maintenance, Carpentry, Welding, Masonry, Painting Techniques, Safety Procedures, and Equipment Troubleshooting.

LINKS

[linkedin.com/in/jamemcauly](https://www.linkedin.com/in/jamemcauly)

SKILLS

Plumbing expertise

Electrical troubleshooting

Drywall installation

Carpentry mastery

Tile setting

HVAC maintenance

Painting proficiency

LANGUAGES

English

French

HOBBIES

Woodworking

Home improvement projects

Gardening

PROFILE

Dedicated Handyman with 1 year of experience providing efficient and cost-effective solutions for various repair and maintenance tasks. Proficient in various hand and power tools with the ability to quickly identify and resolve issues. Adept at working independently or as part of a team, ensuring timely project completion and client satisfaction. Strong commitment to safety and excellent communication skills.

EMPLOYMENT HISTORY

● Handyman at Handyman Connection of Boise, ID

May 2023 - Present

- Successfully completed over 500 home repair and maintenance projects, resulting in a 95% customer satisfaction rating for Handyman Connection of Boise, ID.
- Streamlined the project scheduling process by implementing a new booking system, reducing customer wait times by 30% and increasing overall efficiency.
- Led a team of 10 handymen on various large-scale renovation projects, completing all assignments on time and within budget, contributing to a 20% increase in annual revenue for the company.
- Developed and conducted training workshops for new hires, improving their onboarding experience and reducing the average training period by two weeks, allowing them to begin work sooner and contribute to company success.

● Handyman Assistant at Mr. Handyman of Southwest Idaho, ID

Aug 2022 - Apr 2023

- Assisted in the completion of 150+ home repair and maintenance projects within a year, resulting in a 95% customer satisfaction rating for Mr. Handyman of Southwest Idaho.
- Streamlined inventory management processes, reducing material waste by 20% and saving the company \$10,000 in annual expenses.
- Collaborated with the lead handyman in the successful completion of a major home renovation project, finishing two weeks ahead of schedule and increasing overall revenue by \$15,000.

CERTIFICATES

Certified Maintenance & Reliability Technician (CMRT)

Jan 2022

Home Improvement Contractor License

Apr 2020

MEMBERSHIPS

Association of Certified Handyman Professionals (ACHP)

National Association of Home Builders (NAHB)