



Delta Candy

Health Care Specialist

Dedicated Health Care Specialist with 1 year of experience in providing excellent patient care, support, and education. Skilled in collaborating with multidisciplinary teams, ensuring timely and accurate documentation, and adapting to diverse patient populations. Proficient in using medical software and maintaining a compassionate and professional demeanor. Committed to continuous professional development and staying current with the latest advancements in healthcare.

delta.candy@gmail.com 

(390) 382-3205 

1234 Seaside Lane, Wilmington, DE 19805 

Education

**Associate of Applied Science
in Health Care Specialist
at Delaware Technical
Community College, DE**

Sep 2018 - May 2022

Relevant Coursework: Anatomy and Physiology, Medical Terminology, Health Care Ethics and Law, Pharmacology, Medical Coding and Billing, Patient Care, and Emergency Medical Procedures.

Links

[linkedin.com/in/deltacandy](https://www.linkedin.com/in/deltacandy)

Skills

Phlebotomy



Electrocardiography



Radiography



Sonography



Spirometry



CPR (Cardiopulmonary
Resuscitation)



Triage



Employment History

Health Care Specialist at Christianacare, DE

Apr 2023 - Present

- Successfully managed the care of over 1,500 patients annually, ensuring appropriate treatment plans and timely follow-ups.
- Streamlined the patient intake process, resulting in a 20% reduction in wait times and a 15% increase in patient satisfaction scores.
- Implemented a new electronic health record system, improving efficiency and reducing data entry errors by 25%.
- Played a key role in achieving a 98% patient immunization rate, surpassing the national target of 90% and contributing to the overall health of the community.

Associate Health Care Specialist at Bayhealth Medical Center, DE

Aug 2022 - Feb 2023

- Successfully managed a caseload of 50+ patients, ensuring timely and accurate delivery of healthcare services while maintaining a 95% patient satisfaction rate.
- Implemented a new patient intake system that streamlined the process, reducing patient wait times by 30% and increasing overall efficiency in the department.
- Collaborated with an interdisciplinary team to develop and execute a health promotion campaign that reached over 10,000 community members, resulting in a 15% increase in preventative care appointments.
- Coordinated and led a series of staff training sessions on best practices for patient care and communication, contributing to a 20% reduction in patient complaints within six months.

Certificates

Certified Health Education Specialist (CHES)

Mar 2022

Certified Clinical Research Professional (CCRP)

Sep 2020

Memberships

American Medical Association (AMA)