# **Bernadette** Obispo

Health Professional



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**\( \)** (548) 454-0414



• 1234 Maple Lane, Richmond, VA 23223

#### **EDUCATION**

## Master of Science in Public Health at Virginia Commonwealth University, Richmond, VA

Sep 2017 - May 2021

Relevant Coursework: Epidemiology, Biostatistics, Environmental Health, Health Policy and Management, Social and Behavioral Sciences, Global Health, Health Promotion, Health Economics, Research Design, and Program Evaluation.

#### LINKS

linkedin.com/in/bernadetteobispo

## **SKILLS**

Phlebotomy

Electrocardiography

CPR (Cardiopulmonary Resuscitation)

Sonography

Radiography

Spirometry

Suturing

## **LANGUAGES**

English

Indonesian

## **HOBBIES**

#### **PROFILE**

Dedicated Health Professional with 2 years of experience delivering exceptional patient care and fostering strong relationships with both patients and colleagues. Proficient in medical documentation, patient education, and personalized care planning. Skilled in collaboration, problem-solving, and adaptability within fast-paced healthcare environments. Committed to continuous professional development and staying abreast of advancements in the healthcare field.

#### **EMPLOYMENT HISTORY**

## Health Professional at Inova Health System, VA

Apr 2023 - Present

- Successfully implemented a new Electronic Health Record (EHR) system across the entire Inova Health System, resulting in a 25% reduction in patient wait times and a 15% increase in overall patient satisfaction scores.
- Managed a team of 20 healthcare professionals to improve patient care coordination, leading to a 30% decrease in hospital readmission rates and saving the organization over \$2 million annually.
- Developed and led a comprehensive vaccination campaign that increased immunization rates by 40% among Inova Health System's patient population, contributing to a significant decrease in the spread of preventable diseases within the community.

## Associate Health Professional at Sentara Healthcare, VA

Jul 2021 - Mar 2023

- Implemented a new patient management system that improved patient scheduling efficiency by 20%, resulting in increased patient satisfaction scores by 15% within the first six months.
- Streamlined communication between healthcare teams by introducing an interdepartmental collaboration platform, reducing response times by 25% and contributing to a 10% reduction in patient wait times.
- Developed and delivered training programs for over 50 staff members, increasing overall staff competency levels by 30% and reducing the need for external training costs by 40%.
- Led a team that successfully managed a high-risk patient population of over 200 individuals, achieving a 95% adherence rate to treatment plans and reducing hospital readmissions by 18% within one year.

### CERTIFICATES

#### **Certified Health Education Specialist (CHES)**

Feb 2022

Board Certified in Lifestyle Medicine (Diplomate, American College of Lifestyle Medicine)

Aug 2020

#### **MEMBERSHIPS**