

# Russell Broadrick

Healthcare Administration

## Profile

Detail-oriented Healthcare Administrator with 1 year of experience in managing and streamlining healthcare operations. Proficient in implementing efficient systems, coordinating with medical professionals, and ensuring optimal patient care. Demonstrates strong analytical and problem-solving skills to enhance overall patient satisfaction and drive continuous improvement in healthcare services. Adept at maintaining compliance with industry regulations and cultivating a collaborative work environment.

## Employment History

### Healthcare Administrator at Texas Health Resources, TX

May 2023 - Present

- Implemented a new Electronic Health Record (EHR) system, streamlining clinical workflows and increasing staff efficiency by 25%, resulting in an annual cost savings of \$1 million for Texas Health Resources.
- Led a cross-functional team in the successful launch of a telemedicine program, expanding access to care for over 10,000 rural patients in Texas and reducing emergency room visits by 15% within the first year.
- Developed and executed a comprehensive patient satisfaction improvement plan, leading to a 20% increase in overall patient satisfaction scores and a 10% reduction in patient complaints for Texas Health Resources.

### Assistant Healthcare Administrator at HCA Houston Healthcare, TX

Sep 2022 - Apr 2023

- Successfully streamlined patient admissions processes, reducing average wait times by 25% and increasing patient satisfaction scores by 15% within the first year.
- Implemented a new Electronic Health Record (EHR) system, leading to a 30% reduction in documentation errors and saving over \$100,000 in annual administrative costs.
- Developed and executed a staff training program, resulting in a 20% increase in employee retention rates and a 10% improvement in overall team efficiency at HCA Houston Healthcare.

## Certificates

### Certified Healthcare Administrative Professional (CHAP)

Sep 2021

### Fellow of the American College of Healthcare Executives (FACHE)

Jun 2020

✉ [russell.broadrick@gmail.com](mailto:russell.broadrick@gmail.com)

☎ (131) 067-4317

📍 1234 Lone Star Drive, Austin, TX 78748

## Education

### Master of Healthcare Administration at Texas A&M University, College Station, TX

Sep 2018 - May 2022

Relevant Coursework: Healthcare Policy and Law, Financial Management, Health Informatics, Quality and Performance Improvement, Strategic Planning, Human Resources Management, and Healthcare Marketing.

## Links

[linkedin.com/in/russellbroadrick](https://www.linkedin.com/in/russellbroadrick)

## Skills

Epic Systems

Cerner

Meditech

Allscripts

McKesson

NextGen

Athenahealth

## Languages

English

Urdu