# Venessa Chatto

Healthcare Analyst

### Profile

Healthcare Analyst with 1 year of experience in leveraging data-driven insights to optimize healthcare processes and improve patient outcomes. Proficient in analyzing medical data, identifying trends, and providing actionable recommendations to enhance care quality and operational efficiency. Demonstrated skills in data visualization, report creation, and problem-solving, with a strong foundation in healthcare systems, medical terminology, and industry regulations. Committed to continuous learning and professional growth in the rapidly evolving healthcare landscape.

# Employment History

### Healthcare Analyst at Cleveland Clinic, OH

May 2023 - Present

- Successfully implemented a data-driven approach to reduce patient wait times by 25%, resulting in increased patient satisfaction scores and improved operational efficiency.
- Developed and presented comprehensive reports on patient outcomes for over 50,000 patients, leading to the identification of key areas for improvement and driving a 15% reduction in hospital readmissions.
- Streamlined data collection processes for a major research study involving 10,000 participants, reducing data entry errors by 40% and saving 200 hours of staff time.
- Collaborated with cross-functional teams to optimize the use of electronic health records, leading to a 10% increase in provider adoption rates and improved data accuracy for informed decision-making.

## Associate Healthcare Analyst at OhioHealth, OH

Jul 2022 - Mar 2023

- Successfully identified and implemented cost-saving measures for OhioHealth, resulting in a 15% reduction in operational expenses over a 12-month period.
- Conducted comprehensive data analysis on patient satisfaction surveys, leading to a 10% improvement in overall patient experience scores within one year.
- Streamlined the reporting process for key performance indicators, reducing report generation time by 25% and increasing data accuracy.
- Collaborated with cross-functional teams to develop and implement a new Electronic Health Record (EHR) system, leading to a 20% increase in efficiency and improved patient outcomes.

# **Education**

Master of Science in Health Informatics at The Ohio State University, Columbus, OH

Sep 2018 - May 2022

Relevant Coursework: Healthcare Data Analytics, Health Information Systems, Electronic Health Records, Clinical Decision Support,

#### **Details**

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#### Links

linkedin.com/in/venessachatto

#### **Skills**

SQL

Python

**Tableau** 

SAS

R programming

Power BI

**SPSS** 

#### Languages

English

Russian

#### **Hobbies**

Analyzing medical research articles Practicing yoga and meditation Attending healthcare conferences and workshops