

# Chatia Brabazon

Healthcare  
Consultant

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## Details

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## Profile

Results-oriented Healthcare Consultant with 2 years of experience in providing data-driven solutions to optimize organizational performance and improve patient outcomes. Adept at streamlining processes, managing projects, and conducting comprehensive analyses to enhance healthcare service delivery. Skilled communicator with a track record of building strong relationships with key stakeholders to drive positive change.

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## Employment History

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### Senior Healthcare Consultant at MaineHealth, ME

Feb 2023 - Present

- Implemented an Electronic Health Records (EHR) system that led to a 20% increase in patient data accuracy and a 15% reduction in administrative costs across MaineHealth facilities.
- Conducted a comprehensive workflow analysis for MaineHealth clinics, resulting in the identification of inefficiencies and the implementation of process improvements that increased overall productivity by 25%.
- Successfully managed a cross-functional team of 30 healthcare professionals to optimize patient care coordination, leading to a 10% reduction in hospital readmission rates and an 8% improvement in patient satisfaction scores.
- Developed and executed a strategic plan for the expansion of telehealth services across MaineHealth, increasing telehealth visits by 50% and providing remote care access to over 10,000 patients in rural areas.

### Healthcare Consultant at InterMed, ME

Aug 2021 - Dec 2022

- Implemented a telehealth program that increased patient access to care by 45%, resulting in a 20% reduction in hospital readmissions and an estimated annual cost savings of \$1.2 million for InterMed.
- Conducted a comprehensive workflow analysis across all departments, identifying inefficiencies and opportunities for improvement, leading to a 30% increase in overall operational efficiency and a 15% reduction in staff overtime hours.
- Successfully negotiated contracts with three major insurance providers, increasing InterMed's in-network coverage by 75% and expanding access to care for over 10,000 additional patients in Maine.
- Spearheaded the implementation of a new Electronic Health Record (EHR) system, streamlining patient data management and reducing data entry errors by 60%, while ensuring compliance with all relevant federal and state regulations.