

Rickiya Bjordahl



Home Care Provider

Dedicated Home Care Provider with 1 year of experience in delivering compassionate, personalized care to clients in their homes. Skilled in assisting with daily living activities, medication management, and implementing care plans to promote overall well-being. Demonstrates a strong commitment to providing excellent client service and maintaining a safe and comfortable environment. Adept at fostering positive relationships with clients, families, and fellow caregivers to ensure the highest quality of care.

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123 Maple Street, Hartford, CT 06103



Education

Certificate in Home Care Assistance at Connecticut Home Care Assistance Academy

Sep 2017 - May 2022

Relevant Coursework: Elderly Care Principles, Disability Support, Personal Care Techniques, Home Safety and First Aid, Nutrition and Meal Planning, Medication Administration, Dementia and Alzheimer's Care, Mental Health and Wellness, Communication and Interpersonal Skills, and Legal and Ethical Considerations in Home Care.

Links

[linkedin.com/in/rickiyabjordahl](https://www.linkedin.com/in/rickiyabjordahl)

Skills

CPR

First Aid

Medication Administration

Wound Care

Mobility Assistance

Dementia Care

Employment History

Home Care Provider at Home Care Providers of Connecticut, CT

Apr 2023 - Present

- Successfully managed the care of over 100 clients throughout Connecticut, providing personalized support and ensuring their well-being, safety, and comfort at home.
- Improved client satisfaction rates by 25% within the first year through consistent communication, empathy, and understanding of individual needs and preferences.
- Implemented a new scheduling system that increased staff efficiency by 15%, allowing for better allocation of resources and improved quality of care for clients.
- Trained and mentored 20 new home care providers, contributing to a 30% increase in staff retention and strengthening the overall team's performance and client satisfaction.

Home Care Assistant at Visiting Angels, CT

Sep 2022 - Feb 2023

- Successfully managed the care of over 100 clients during a 2-year tenure, ensuring their health and safety while maintaining a 95% satisfaction rate.
- Implemented a new scheduling system that reduced missed appointments by 30%, leading to increased efficiency and improved quality of care for clients.
- Trained and mentored 10 new home care assistants, helping them to quickly adapt to the company's policies and procedures, resulting in a 90% retention rate within the first six months.
- Developed and led a support group for family members of clients, increasing engagement and communication between caregivers and families by 50%.

Certificates

Certified Home Care Aide (CHCA)

Sep 2021

Certified Nursing Assistant (CNA)

Nov 2019