# Inetta Vanlear

**Hospital Administrator** 

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1234 Oak Street, Portland, OR 97205

#### Education

Master of Health Administration at Oregon Health & Science University, Portland, OR

Aug 2014 - May 2018

Relevant Coursework:
Healthcare Management, Health
Policy and Economics,
Healthcare Finance, Quality
and Performance Improvement,
Healthcare Marketing, Health
Information Systems, Ethics and
Legal Issues in Healthcare,
and Strategic Planning and
Leadership in Healthcare.

#### Links

linkedin.com/in/inettavanlear

#### **Skills**

Budgeting

Staff Management

**Patient Relations** 

**Regulatory Compliance** 

Electronic Health Records (EHR)

**Quality Improvement** 

Risk Management

# Languages

English

Indonesian

#### **Profile**

Dedicated Hospital Administrator with 5 years of experience in managing hospital operations, driving process improvements, and ensuring high-quality patient care. Adept at developing and implementing policies, streamlining workflows, and overseeing budgeting and financial management. Excellent leadership and communication skills with a proven track record in fostering collaboration among multidisciplinary teams to achieve organizational goals. Committed to continuous improvement and enhancing patient satisfaction in a fast-paced healthcare environment.

### **Employment History**

#### Hospital Administrator at Legacy Health, OR

Mar 2023 - Present

- Implemented a comprehensive Electronic Health Records (EHR) system across all Legacy Health facilities, resulting in a 95% digitization rate of patient records and a 20% reduction in administrative costs.
- Oversaw the expansion of Legacy Health's telemedicine program, leading to a 50% increase in remote consultations and improving access to healthcare services for patients in rural areas.
- Successfully negotiated contracts with insurance providers, resulting in a 15% increase in reimbursement rates for the hospital and a 10% reduction in out-of-pocket expenses for patients.
- Led a multidisciplinary team to develop and implement a hospital-wide quality improvement initiative, resulting in a 25% reduction in hospital-acquired infections and a 10% decrease in patient readmission rates within 30 days of discharge.

#### Assistant Hospital Administrator at Providence Health & Services, OR

Sep 2018 - Feb 2023

- Successfully implemented a new electronic health record system, leading to a 25% increase in documentation efficiency and a 15% reduction in data entry errors across the hospital.
- Oversaw a 10% reduction in patient wait times by optimizing staff scheduling and streamlining patient intake processes, resulting in improved patient satisfaction ratings.
- Managed a \$5 million budget for hospital operations, achieving a 7% cost reduction while maintaining high-quality patient care and staff satisfaction.
- Led a multidisciplinary team in the development and implementation of a new patient-centered care model, contributing to a 20% improvement in patient outcomes and a 30% increase in patient engagement.

## Certificates

**Certified Healthcare Executive (CHE)** 

Sep 2021

Fellow of the American College of Healthcare Executives (FACHE)