

Cyntoria Reden

Hospital Chaplain

Profile

Details

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Dedicated Hospital Chaplain with 2 years of experience providing compassionate spiritual care and emotional support to patients, families, and hospital staff. Adept at working with diverse faith backgrounds and skilled in crisis intervention, grief counseling, and end-of-life care. Committed to fostering a holistic healing environment and promoting emotional well-being for all.

Employment History

Hospital Chaplain at UPMC Presbyterian Shadyside, PA

Apr 2023 - Present

- Successfully provided spiritual care and support to over 1,500 patients and their families annually, helping them cope with illness, grief, and loss during their time at UPMC Presbyterian Shadyside.
- Developed and implemented a comprehensive spiritual care program that increased patient satisfaction scores by 20% within the first year, contributing to the hospital's overall improvement in patient experience.
- Trained and supervised a team of 10 volunteer chaplains, resulting in a 25% increase in the availability of spiritual care services for patients and families throughout the hospital.
- Collaborated with interdisciplinary teams to create and execute a hospital-wide initiative focused on addressing the spiritual needs of staff, which led to a 15% reduction in staff burnout rates and improved employee morale.

Associate Hospital Chaplain at St. Luke's University Health Network, PA

Aug 2021 - Mar 2023

- Developed and implemented a comprehensive spiritual care program for St. Luke's University Health Network, resulting in a 25% increase in patient satisfaction scores related to spiritual support during hospitalization.
 - Established a robust volunteer chaplaincy program, recruiting and training over 40 volunteers to provide spiritual care services to patients, families, and staff across the health network, leading to a 30% increase in the availability of spiritual care resources.
 - Implemented a series of educational workshops for hospital staff on topics such as cultural sensitivity, spiritual assessment, and end-of-life care, effectively increasing staff knowledge and confidence in addressing patients' spiritual needs by 35%.
 - Coordinated and facilitated over 100 interdisciplinary family care conferences, resulting in improved communication and collaboration between healthcare providers, patients, and families, and contributing to more personalized and holistic patient care plans.
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