

# Louvenia Enama

Hospital Security Officer

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## EDUCATION

**Associate of Applied Science in Criminal Justice at Minnesota State Community and Technical College, Fergus Falls, MN**  
Sep 2018 - May 2022  
Relevant Coursework: Criminal Law, Criminology, Corrections, Policing, Criminal Investigations, Juvenile Justice, Ethics in Criminal Justice, and Introduction to Homeland Security.

## LINKS

[linkedin.com/in/louveniaenama](https://www.linkedin.com/in/louveniaenama)

## SKILLS

CCTV Monitoring  
Access Control  
Conflict Resolution  
First Aid/CPR  
Radio Communication  
Patrol Techniques  
Incident Reporting

## LANGUAGES

English  
Arabic

## HOBBIES

Collecting security equipment memorabilia  
Practicing martial arts

## PROFILE

Hospital Security Officer with 1 year of experience providing safety and security for patients, staff, and visitors in a healthcare setting. Proficient in access control, emergency response, and operating security systems. Demonstrated ability to handle high-pressure situations and maintain a professional demeanor. Strong communication and interpersonal skills contribute to effective collaboration with medical personnel and law enforcement. Dedicated to maintaining a safe and secure environment for all.

## EMPLOYMENT HISTORY

- Hospital Security Officer at Allied Universal Security Services, MN**  
Apr 2023 - Present
  - Successfully reduced security breaches by 35% within the first year by implementing stringent access control measures, regular security audits, and proactive risk assessments.
  - Enhanced overall safety of hospital premises by conducting thorough daily patrols, resulting in a 25% decrease in reported incidents and a 10% increase in positive feedback from patients and staff.
  - Streamlined emergency response procedures, leading to a 40% reduction in response time for critical situations and contributing to improved patient outcomes during emergencies.
  - Trained and mentored a team of 12 new security officers, achieving a 90% retention rate and enhancing the overall effectiveness of the hospital security team.
- Hospital Security Guard at Securitas Security Services, MN**  
Aug 2022 - Feb 2023
  - Successfully reduced instances of theft and vandalism by 40% within the first year of employment, by implementing strategic surveillance measures and fostering a strong security presence throughout the hospital premises.
  - Conducted over 2000 rounds of patrol during night shifts in a span of 6 months, ensuring the safety of patients, staff, and visitors, and maintaining order within the hospital premises.
  - Responded to and resolved 95% of security incidents within 5 minutes, including medical emergencies, unauthorized access, and patient disturbances, ensuring minimal disruption to hospital operations.

## CERTIFICATES

- International Association for Healthcare Security and Safety (IAHSS) Basic Certification**  
Dec 2021
- Certified Healthcare Protection Administrator (CHPA)**  
Sep 2020

## MEMBERSHIPS