Renette Wehde

Housekeeper

Dedicated Housekeeper with 1 year of experience providing exceptional cleaning and organizational services in both residential and commercial settings. Exhibits strong attention to detail, efficient time management, and excellent communication skills. Demonstrated ability to maintain client satisfaction by ensuring a clean, sanitary, and welcoming environment. Proficient in the use of standard cleaning equipment and environmentally-friendly products.

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30303



123 Peachtree St, Atlanta, GA



Education

Diploma in Housekeeping and Hospitality Management at Savannah Technical College, Savannah, GA

Aug 2017 - May 2022

Relevant Coursework: Housekeeping Operations, Hospitality Management, Front Office Operations, Customer Service, Food and Beverage Management, Event Planning, Facilities Management, and Hotel Marketing Strategies.

Links

linkedin.com/in/renettewehde

Skills Vacuuming
Dusting
Mopping
Laundry
Ironing
Dishwashing
Bed-making

Employment History

Head Housekeeper at Merry Maids, GA

Feb 2023 - Present

- Successfully managed a team of 20 housekeepers, resulting in a 30% increase in client satisfaction ratings within the first year.
- Streamlined the cleaning process by implementing a new scheduling system, reducing average cleaning time by 25% and increasing overall efficiency.
- Trained and developed a team of 5 new hires, leading to a 15% reduction in employee turnover rate within the first six months.

Assistant Housekeeper at The Cleaning Authority, GA

Jul 2022 - Jan 2023

- Successfully implemented a new inventory management system, resulting in a 20% reduction in supply waste and a 15% cost savings for The Cleaning Authority, GA within six months.
- Managed and trained a team of 10 housekeepers, increasing overall customer satisfaction ratings by 25% and reducing employee turnover by 30% in the first year.
- Streamlined daily cleaning schedules and processes, leading to a 10% increase in productivity and enabling the completion of an additional 50 cleaning jobs per month.

Certificates

International Executive Housekeeper Association (IEHA) Certified Executive Housekeeper (CEH)

Jan 2022

British Institute of Cleaning Science (BICSc) Cleaning **Professional's Skills Suite**

Nov 2020

Memberships

International Executive Housekeepers Association (IEHA)

Association of Residential Cleaning Services International (ARCSI)