

BONA WANZEK

Housekeeping Aide

bona.wanzek@gmail.com

(614) 417-5082

1234 Palm Street, San Francisco, CA
94107



PROFILE

Detail-oriented Housekeeping Aide with 1 year of experience providing exceptional cleaning and organizational services in various settings. Skilled in maintaining a clean, safe, and orderly environment, while ensuring efficiency and high-quality results. Proficient in handling laundry, waste disposal, and sanitation tasks, as well as following safety protocols and adapting to clients' specific requirements. Committed to delivering excellent service and maintaining a positive attitude, contributing to a pleasant and welcoming atmosphere.

LINKS

[linkedin.com/in/bonawanzek](https://www.linkedin.com/in/bonawanzek)

SKILLS

Vacuuming

Dusting

Mopping

Laundry

Bed-making

Disinfecting

Ironing

LANGUAGES

English

Hindi

EMPLOYMENT HISTORY

● Housekeeping Aide at Merry Maids, CA

Feb 2023 - Present

- Successfully maintained a 95% customer satisfaction rate across 150+ clients throughout my tenure at Merry Maids, CA, ensuring a clean and comfortable environment for each household.
- Streamlined the cleaning process and reduced the average time spent per house by 20%, resulting in an increase in productivity and the ability to service more clients each day.
- Trained and mentored 10 new housekeeping aides, contributing to the overall growth and success of the Merry Maids team in California.
- Implemented a new inventory management system for cleaning supplies, reducing waste by 15% and saving the company over \$5,000 annually in supply costs.

● Housekeeping Assistant at Molly Maid, CA

Sep 2022 - Jan 2023

- Successfully maintained a 95% customer satisfaction rate for over two years, consistently providing high-quality cleaning services to Molly Maid clients in California.
- Streamlined housekeeping processes by implementing a new organization system, resulting in a 20% increase in team efficiency and reduced average cleaning time by 30 minutes per house.
- Trained and mentored five new housekeeping assistants, helping them quickly adapt to Molly Maid's standards and protocols, leading to a 10% reduction in employee turnover rate.

EDUCATION

Certificate in Housekeeping and Hospitality Services at California Culinary Academy, San Francisco, CA

Aug 2018 - May 2022

Relevant Coursework: Housekeeping Operations, Hospitality Services Management, Customer Service, Facility Maintenance, Laundry and Linen Management, Safety and Sanitation, and Sustainable Practices in Hospitality.

CERTIFICATES

Certified Executive Housekeeper (CEH)

Aug 2021

Certified Healthcare Environmental Services Professional (CHESP)

Feb 2020