

# Kristeen Amendt

## Housekeeping Attendant

### Profile

### Employment History

### Education

#### Details

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(450) 583-4938  
1234 Elm Street, Nashville, TN 37203

Housekeeping Attendant with 1 year of experience providing exceptional service in maintaining cleanliness and hygiene standards in various establishments. Proficient in operating cleaning equipment, managing laundry, and performing deep cleaning tasks. Demonstrates strong attention to detail, excellent time management, and a commitment to delivering a welcoming environment for guests and residents.

- #### Housekeeping Attendant at Merry Maids, TN

Mar 2023 - Present

  - Achieved a 98% customer satisfaction rating for consistently providing high-quality cleaning services to over 50 clients per month, resulting in a 30% increase in repeat business for Merry Maids, TN.
  - Streamlined the inventory management system for cleaning supplies, reducing waste and saving the company \$5,000 annually on supply costs.
  - Trained and mentored 10 new housekeeping attendants, improving the overall team efficiency by 25% and contributing to a 15% increase in the company's revenue.

- #### Housekeeping Assistant at Two Maids & A Mop, TN

Aug 2022 - Jan 2023

  - Successfully maintained a 95% customer satisfaction rate over a 12-month period, resulting in increased client retention and positive feedback for Two Maids & A Mop, TN.
  - Streamlined the cleaning process for a team of 4 housekeepers, reducing average cleaning time by 20% and increasing overall efficiency and productivity.
  - Consistently met or exceeded monthly revenue targets by an average of 10%, contributing to the growth and success of the Two Maids & A Mop, TN branch.
  - Implemented a new inventory management system for cleaning supplies, reducing waste and saving the company an estimated \$5,000 annually.

#### Diploma in Housekeeping and Hospitality Management at Tennessee College of Hospitality and Housekeeping Management

Aug 2018 - May 2022

Relevant Coursework: Housekeeping Operations, Hospitality Management, Front Office Procedures, Customer Service, Facilities Management, Event Planning, Food and Beverage Management, and Housekeeping Administration.