

Rudean Trepasso

Housekeeping Supervisor

Profile

Dedicated Housekeeping Supervisor with 2 years of experience in managing housekeeping teams and ensuring high standards of cleanliness in hospitality settings. Adept at implementing effective cleaning protocols, training staff, and conducting inspections to maintain exceptional guest satisfaction. Strong organizational and time management skills, with a commitment to providing top-notch service and promoting a positive work environment.

Employment History

Housekeeping Supervisor at Merry Maids, IL

Mar 2023 - Present

- Successfully managed a team of 15 housekeepers, resulting in a 20% increase in overall customer satisfaction ratings during my tenure.
- Implemented a new training program for new hires, reducing onboarding time by 25% and increasing employee retention by 10%.
- Streamlined inventory management processes, leading to a 15% reduction in supply costs and a 5% improvement in overall operational efficiency.

Assistant Housekeeping Supervisor at ABM Industries, IL

Jul 2021 - Feb 2023

- Implemented a new inventory management system, resulting in a 25% reduction in supply costs and a 15% decrease in waste within the first year of implementation.
- Streamlined the training process for new housekeeping staff, reducing training time by 40% while simultaneously increasing overall staff performance by 10%.
- Successfully managed a team of 30 housekeeping staff, achieving a 95% satisfaction rating from clients and a 20% increase in overall productivity during my tenure.
- Developed and executed a monthly inspection and maintenance plan for all equipment, resulting in a 50% reduction in equipment breakdowns and a 30% increase in overall equipment lifespan.

Certificates

Certified Executive Housekeeper (CEH)

Jan 2022

Certified Healthcare Environmental Services Professional (CHESP)

Sep 2020

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📍 1234 Maple Street, Springfield, IL 62704

Education

Diploma in Hospitality and Housekeeping Management at College of DuPage, Glen Ellyn, IL

Sep 2017 - May 2021

Relevant Coursework: Hospitality Management, Housekeeping Operations, Customer Service, Front Office Procedures, Food and Beverage Management, Accommodation Management, Event Planning, Facilities Management, Marketing and Sales, and Human Resources Management.

Links

[linkedin.com/in/rudeantrepasso](https://www.linkedin.com/in/rudeantrepasso)

Skills

Time management

Delegation

Inventory control

Quality assurance

Staff training

Conflict resolution

Budgeting

Languages

English

Indonesian