## **MERY MARSZAL**

**HVAC** Installer



## **PROFILE**

Dedicated HVAC Installer with 1 year of experience in efficiently installing, maintaining, and repairing various types of heating, ventilation, and air conditioning systems. Proficient in reading blueprints, diagnosing issues, and providing excellent customer service. Strong commitment to safety and quality workmanship, with a track record of completing projects on time and within budget. Continuously seeks opportunities to expand technical knowledge and skills in the HVAC industry.

#### LINKS

linkedin.com/in/merymarszal

## **SKILLS**

**Brazing** 

**Ductwork fabrication** 

Refrigerant handling

**Electrical wiring** 

Load calculations

Air balancing

Thermostat programming

## **LANGUAGES**

English

Russian

**HOBBIES** 

## **EMPLOYMENT HISTORY**

- HVAC Installer at Four Seasons Heating & Air Conditioning, WI Mar 2023 - Present
  - Successfully installed over 250 HVAC systems for residential and commercial clients, contributing to a 20% increase in annual revenue for Four Seasons Heating & Air Conditioning.
  - Efficiently reduced average installation time by 15% through the implementation of improved project management and planning strategies, resulting in higher customer satisfaction rates and positive reviews.
  - Identified and resolved over 100 complex technical issues related to HVAC equipment and installations, leading to a 10% decrease in service call-backs and increased client trust in the company's expertise.
  - Actively participated in the training and mentoring of 6 new HVAC installers, enhancing the overall skillset of the team and ensuring all members were well-versed in the latest industry best practices and techniques.
- HVAC Installer Apprentice at Harker Heating & Cooling, WI
  Jul 2022 Feb 2023
  - Successfully completed over 150 HVAC installations within the first year of apprenticeship, ensuring proper functioning and energy efficiency for clients in the Wisconsin area.
  - Consistently maintained a 98% customer satisfaction rate throughout the apprenticeship, contributing to the company's reputation for excellent service and quality work.
  - Assisted in reducing service callbacks by 20% through diligent attention to detail and thorough communication with the lead installer, resulting in increased efficiency and reduced costs for Harker Heating & Cooling.
  - Earned recognition as "Apprentice of the Month" twice during the apprenticeship period for outstanding performance, dedication to continuous learning, and commitment to providing exceptional customer service.

## **EDUCATION**

# Associate of Applied Science in HVAC Technology at Milwaukee Area Technical College, Milwaukee, WI

Sep 2017 - May 2022

Relevant Coursework: HVAC Systems Design and Installation, Refrigeration and Air Conditioning Principles, Electricity and Controls, Heat Pumps and Gas Furnaces, Building Automation, Energy Management, and Indoor Air Quality.

## **CERTIFICATES**