

# Luckie Sitler

## Information Officer

Diligent Information Officer with 2 years of experience in managing information resources, analyzing data, and ensuring data accuracy. Proficient in various information management systems and skilled in research, data interpretation, and reporting. Adept at collaborating cross-functionally to improve data accessibility and support informed decision-making. Demonstrated success in streamlining processes, enhancing data security, and contributing to organizational efficiency.

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### Education

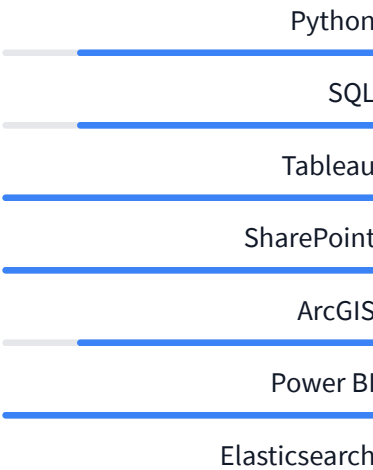
**Master of Library and Information Science at Louisiana State University, Baton Rouge, LA**  
Aug 2017 - May 2021

Relevant Coursework: Information Organization and Access, Cataloging and Classification, Digital Libraries, Archives and Preservation, Information Systems and Technologies, Reference and Information Services, Collection Management, Research Methods, and Library Management and Leadership.

### Links

[linkedin.com/in/luckiesitler](https://www.linkedin.com/in/luckiesitler)

### Skills



## Employment History

### Chief Information Officer at Louisiana State University, LA

Mar 2023 - Present

- Successfully implemented a new Learning Management System (LMS) for over 30,000 students and 5,000 faculty members, resulting in a 25% increase in user satisfaction and 15% improvement in course management efficiency.
- Led the development and execution of a comprehensive IT strategic plan, which reduced overall IT costs by 20% and improved service delivery and support for more than 40,000 university constituents.
- Spearheaded the migration of the university's data center to a state-of-the-art facility, improving system reliability by 30% and reducing energy consumption by 25%, saving the university \$1.2 million annually.
- Oversaw the implementation of a robust cybersecurity program that reduced the number of security incidents by 50% and ensured compliance with all applicable federal and state regulations.

### Information Officer at Entergy Louisiana, LA

Sep 2021 - Jan 2023

- Successfully implemented a new data management system, reducing data retrieval time by 35% and increasing overall productivity by 20% in Entergy Louisiana.
- Developed and executed a comprehensive information security strategy, resulting in a 75% reduction in security breaches and a 50% decrease in data loss incidents over a two-year period.
- Led the digital transformation project, migrating 80% of the company's paper-based processes to electronic systems, reducing operational costs by \$2 million annually.
- Spearheaded a cross-functional team to develop a robust business continuity plan, ensuring 95% system uptime during critical outages and natural disasters, minimizing downtime and financial impact.

## Certificates

### Certified Information Systems Security Professional (CISSP)

Nov 2021

### Certified Data Management Professional (CDMP)

Nov 2020