

Flonnie Shullaw

Information Technology Consultant

Profile

Results-driven IT Consultant with 5 years of experience in designing, implementing, and managing technology solutions for diverse clients. Adept at analyzing business requirements, identifying opportunities for improvement, and providing strategic guidance to optimize performance. Strong project management skills with a proven track record of delivering complex projects within scope, time, and budget. Exceptional problem-solving and communication abilities, consistently delivering innovative solutions to enhance business processes and drive growth.

Employment History

Information Technology Consultant at Palmetto Technology Group, SC

Feb 2023 - Present

- Implemented a comprehensive cybersecurity strategy for a major client, resulting in a 50% reduction in security incidents and a 30% improvement in incident response times.
- Streamlined the IT infrastructure for a small business by consolidating servers and implementing cloud-based solutions, leading to a 20% reduction in annual IT costs and a 25% increase in system efficiency.
- Successfully managed the migration of over 100 users to a new enterprise resource planning (ERP) system within a tight 3-month deadline, ensuring minimal disruption to the client's operations.
- Designed and executed a customized IT training program for 50 employees across multiple departments, leading to a 40% increase in technology adoption rates and a 15% boost in overall productivity.

Junior Information Technology Consultant at EDTS Cyber, SC

Sep 2018 - Dec 2022

- Successfully implemented a cybersecurity solution for a client with over 500 employees, resulting in a 40% reduction in security incidents within the first six months.
- Streamlined the IT infrastructure of a medium-sized business by consolidating servers and optimizing network performance, leading to a 30% decrease in downtime and a 20% cost saving on hardware maintenance.
- Developed and delivered customized IT training programs for over 200 end-users across multiple clients, increasing overall user proficiency by 25% and reducing helpdesk support requests by 15%.
- Led a team of 5 IT professionals through a critical data migration project for a large enterprise client, completing the project 2 weeks ahead of schedule and with zero data loss.

Education

Master of Science in Information Technology at Clemson University, SC

Sep 2014 - May 2018

Details

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Links

[linkedin.com/in/flonnieshullaw](https://www.linkedin.com/in/flonnieshullaw)

Skills

Python

SQL

JavaScript

Cybersecurity

Cloud Computing

Machine Learning

Data Analytics

Languages

English

Urdu

Hobbies

Building and upgrading personal computers

Exploring new software and applications

Attending technology conferences and workshops