

Mykira Heimel

Installation Supervisor

Profile

Results-oriented Installation Supervisor with 2 years of experience in leading and managing installation teams for efficient and high-quality execution of projects. Skilled in training and mentoring technicians, coordinating workflow, and ensuring compliance with safety standards. Demonstrated ability to manage multiple projects simultaneously while maintaining client satisfaction and meeting deadlines. Adept at building strong relationships with clients and vendors to ensure project success.

Employment History

Installation Supervisor at Sunrun Inc., CO

Mar 2023 - Present

- Successfully managed the installation of over 500 residential solar systems in a single year, resulting in a 20% increase in annual installations for Sunrun Inc., CO.
- Streamlined the installation process by implementing new project management tools, reducing average installation time by 15% and increasing overall team efficiency.
- Led a team of 30 technicians and consistently maintained a 95% customer satisfaction rate, contributing to a 25% growth in customer referrals for the company.
- Developed and conducted comprehensive training programs for new hires, resulting in a 50% reduction in onboarding time and a 10% decrease in installation errors.

Assistant Installation Supervisor at Tesla, Inc., CO

Jul 2021 - Jan 2023

- Successfully managed the installation of over 150 residential solar panel systems within a year, resulting in a 25% increase in customer satisfaction ratings and contributing to Tesla's market growth in Colorado.
- Streamlined the installation process by implementing new project management software, reducing average project completion time by 30% and increasing overall team productivity.
- Trained and mentored a team of 10 installation technicians, leading to a 20% reduction in installation errors and a 15% improvement in overall installation quality.
- Collaborated with sales and customer support teams to develop and implement a post-installation follow-up process, resulting in a 50% increase in positive customer feedback and a 10% increase in referral sales.

Certificates

Certified Installation Supervisor (CIS)

Apr 2022

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📍 123 Aspen Grove Lane, Colorado Springs, CO 80921

Education

Associate of Applied Science in Installation Supervision at Red Rocks Community College, Lakewood, CO

Sep 2017 - May 2021

Relevant Coursework: Installation Management, Supervisory Techniques, Project Management, Occupational Safety and Health, Electrical Systems, HVAC Systems, Plumbing Systems, Blueprint Reading, Building Codes and Regulations, and Team Leadership.

Links

[linkedin.com/in/mykiraheimel](https://www.linkedin.com/in/mykiraheimel)

Skills

AutoCAD

HVAC systems

Fiber optics

PLC programming

Solar panel installation

Conveyor systems

Building automation

Languages

English

Arabic