

# Harlie Betz

IT Manager

## Profile

Results-driven IT Manager with 5 years of experience in managing diverse technical teams, optimizing IT infrastructure, and implementing cost-effective solutions. Adept at aligning technology with business goals, enhancing system performance, and ensuring data security. Demonstrated success in project management, strategic planning, and improving operational efficiency. Strong collaborator with exceptional communication and problem-solving abilities.

## Employment History

### IT Manager at Microsoft Corporation, AZ

Feb 2023 - Present

- Led the successful migration of 15,000 users to Microsoft Azure cloud platform, resulting in a 20% cost reduction and 30% improvement in system performance.
- Implemented a robust cybersecurity strategy that decreased security incidents by 50% and increased incident response time by 70%.
- Oversaw the development and launch of a new internal collaboration tool for 25,000 employees, streamlining communication and increasing team productivity by 15%.

### Assistant IT Manager at IBM Corporation, AZ

Aug 2018 - Jan 2023

- Implemented a cybersecurity strategy that reduced security breaches by 65% within one year, through the deployment of advanced threat detection tools and employee awareness training programs.
- Managed a team of 10 IT professionals in the successful migration of over 500 users to a new cloud-based infrastructure, resulting in a 30% reduction in operating costs while maintaining 99.9% uptime.
- Led the development and deployment of a custom software solution for a major client, resulting in a 25% increase in project efficiency and securing a long-term contract worth \$1 million annually.

## Certificates

### Certified Information Systems Security Professional (CISSP)

Nov 2021

### ITIL Expert Certification

Feb 2020

## Memberships

✉ [harlie.betz@gmail.com](mailto:harlie.betz@gmail.com)

☎ (803) 242-0581

📍 1234 Desert Lane, Phoenix, AZ 85001

## Education

### Master of Science in Information Technology Management at Arizona State University, Tempe, AZ

Sep 2013 - May 2018

Relevant Coursework: IT Project Management, Enterprise Architecture, Cybersecurity, Data Analytics, IT Governance and Strategy, Cloud Computing, IT Risk Management, Business Intelligence, Software Development, and IT Service Management.

## Links

[linkedin.com/in/harliebetz](https://www.linkedin.com/in/harliebetz)

## Skills

Python

SQL

Linux

JavaScript

AWS (Amazon Web Services)

Agile methodologies

Cybersecurity

## Languages

English

Bengali