

Marcus Paguaga

Jailer

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📍 123 Maple Street, Concord,
NH 03301

Education

**Associate of Applied Science
in Criminal Justice at Lakes
Region Community College,
Laconia, NH**

Aug 2018 - May 2022

Relevant Coursework:
Criminology, Law Enforcement,
Corrections, Criminal Law,
Criminal Procedure, Juvenile
Justice, Criminal Investigation,
Ethics in Criminal Justice, and
Community Policing.

Links

[linkedin.com/in/marcuspaguaga](https://www.linkedin.com/in/marcuspaguaga)

Skills

- Conflict Resolution
- Surveillance Monitoring
- Inmate Management
- Restraint Techniques
- Emergency Response
- Interrogation Tactics
- Report Writing

Languages

- English
- Bengali

Hobbies

Profile

Dedicated Jailer with 1 year of experience in maintaining the safety and security of inmates and staff within a correctional facility. Proficient in enforcing policies and procedures, managing daily operations, and maintaining accurate records. Skilled in conflict resolution, crisis management, and fostering effective communication. Demonstrates a strong commitment to upholding the ethical standards and principles of the profession.

Employment History

Jailer at Granite State Jailer Services, NH

Mar 2023 - Present

- Successfully managed the intake and processing of over 1,500 inmates annually, ensuring efficient and accurate documentation while maintaining a safe and secure environment.
- Implemented a new inmate classification system that reduced incidents of inmate violence by 25% within the first year, contributing to a safer and more orderly facility.
- Trained and supervised a team of 20 correctional officers, resulting in a 15% decrease in staff turnover and a 10% increase in officer job satisfaction ratings.
- Led a successful initiative to improve inmate mental health services, resulting in a 30% reduction in suicide attempts and self-harm incidents over a two-year period.

Assistant Jailer at New Hampshire Detention Solutions, NH

Aug 2022 - Feb 2023

- Successfully managed the intake and processing of over 500 inmates per month, ensuring accurate documentation and efficient allocation of resources within the detention facility.
- Streamlined the inmate transfer process, resulting in a 30% reduction in time spent on transfers and improved coordination with external law enforcement agencies.
- Implemented a new inmate behavior management system, leading to a 25% decrease in violent incidents and improved safety for both staff and inmates at New Hampshire Detention Solutions.

Certificates

American Jail Association (AJA) Certified Jail Officer (CJO)

Nov 2021

National Sheriffs' Association's Certified Jailer Program

Jul 2020

Memberships