

# Marion Ferebee

Janitorial Manager

## Profile

Diligent Janitorial Manager with 2 years of experience in overseeing daily cleaning operations, managing janitorial teams, and maintaining high standards of cleanliness and safety. Proficient in staff training, scheduling, and inventory management. Demonstrated success in improving facility cleanliness and optimizing workflow efficiency. Committed to delivering exceptional customer service and fostering a positive work environment.

## Employment History

### Janitorial Manager at All Custodian Services, NJ

Feb 2023 - Present

- Successfully managed a team of 15 janitors, resulting in a 25% increase in overall efficiency and a 50% reduction in customer complaints within the first year.
- Implemented a new inventory tracking system for cleaning supplies, leading to a 30% decrease in supply waste and a 20% reduction in procurement costs over a 12-month period.
- Developed and executed a comprehensive training program for new hires, which led to a 95% retention rate and improved employee satisfaction by 35% within two years.

### Assistant Janitorial Manager at Supreme Cleaning Services, NJ

Jul 2021 - Dec 2022

- Successfully managed a team of 10 janitors, resulting in a 20% increase in overall efficiency and a 15% reduction in employee turnover within the first year at Supreme Cleaning Services, NJ.
- Implemented a new inventory management system for cleaning supplies, reducing costs by 25% and ensuring timely replenishment of essential items for uninterrupted service at Supreme Cleaning Services, NJ.
- Developed and executed a comprehensive training program for new hires, leading to a 50% decrease in onboarding time and enabling new employees to become productive members of the team more quickly at Supreme Cleaning Services, NJ.

## Certificates

### International Executive Housekeepers Association (IEHA) Certified Executive Housekeeper (CEH)

Sep 2021

### Building Service Contractors Association International (BSCAI) Registered Building Services Manager (RBSM)

May 2020

✉ [marion.ferebee@gmail.com](mailto:marion.ferebee@gmail.com)

☎ (583) 595-4796

📍 123 Maple Street, Edison, NJ 08817

## Education

### Associate Degree in Facilities Management at Ocean County College, Toms River, NJ

Aug 2016 - May 2021

Relevant Coursework: Facilities Planning and Design, Building Systems and Operations, Project Management, Environmental Health and Safety, Property Maintenance, Asset Management, and Energy Management.

## Links

[linkedin.com/in/marionferebee](https://www.linkedin.com/in/marionferebee)

## Skills



## Languages

