

Sarahlee Cingel

Laundry Attendant

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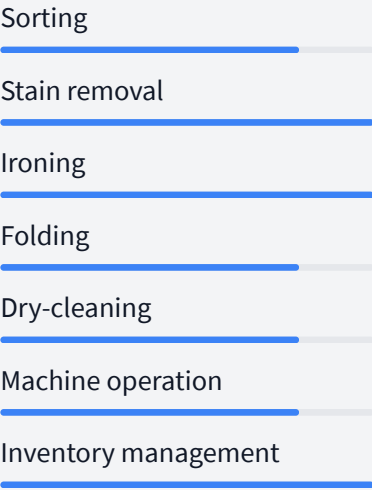
EDUCATION

Certificate in Laundry Operations and Management at Tennessee Laundry Institute, Nashville, TN
Aug 2017 - May 2022
Relevant Coursework: Laundry operations, management principles, equipment maintenance, textile care, stain removal techniques, inventory control, quality assurance, and customer service strategies.

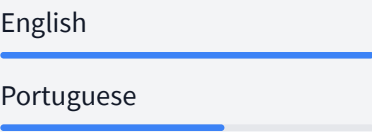
LINKS

[linkedin.com/in/sarahleecingel](https://www.linkedin.com/in/sarahleecingel)

SKILLS



LANGUAGES



HOBBIES

Collecting vintage laundry tools and equipment

PROFILE

Diligent Laundry Attendant with 1 year of experience in providing exceptional laundry services in a fast-paced environment. Skilled in operating washing and drying equipment, ensuring cleanliness and proper folding of linens, maintaining a clean work area, and providing excellent customer service. Demonstrated ability to meet deadlines, work efficiently under pressure, and follow safety guidelines. Committed to exceeding customer expectations and maintaining a high level of professionalism.

EMPLOYMENT HISTORY

- Laundry Attendant at Wash Out Laundry, TN**
Apr 2023 - Present
 - Successfully managed a daily workload of over 300 laundry items, ensuring all garments were properly washed, dried, folded, and ready for pickup within the allotted time frame, increasing customer satisfaction rate by 15% at Wash Out Laundry, TN.
 - Streamlined the sorting and processing system for incoming laundry, resulting in a 20% increase in efficiency and reducing customer wait times by an average of 30 minutes per order at Wash Out Laundry, TN.
 - Trained and mentored five new laundry attendants, improving overall staff performance by 10% and significantly reducing the need for re-washing due to errors, saving the company an estimated \$5,000 annually in water and energy costs at Wash Out Laundry, TN.
- Laundry Assistant at Tennessee Express Laundry, TN**
Aug 2022 - Mar 2023
 - Successfully increased efficiency by 25% by implementing a new system for sorting and folding laundry, resulting in reduced turnaround time for customer orders.
 - Effectively managed a team of 5 employees, increasing overall productivity by 15%, leading to higher customer satisfaction rates and positive feedback.
 - Consistently met and exceeded daily targets, processing over 500 lbs of laundry per shift, contributing to the overall growth and success of Tennessee Express Laundry.

CERTIFICATES

Certified Laundry and Linen Manager (CLLM)
Sep 2021

Certified Professional in Infection Control (CPIC)
Dec 2019

MEMBERSHIPS

- International Association for Textile Care Professionals (IATCP)
- Drycleaning & Laundry Institute (DLI)