

# Jameson Winburn

Laundry

## Profile

Dedicated laundry professional with one year of experience in providing efficient and high-quality laundry services. Proficient in operating laundry equipment, handling various types of fabrics, and ensuring customer satisfaction. Demonstrates excellent organizational and time management skills, with a keen eye for detail and ability to maintain a clean and safe work environment. Adept at building relationships with clients and providing exceptional customer service.

## Employment History

### Laundry Manager at Vermont Laundromat, VT

Mar 2023 - Present

- Successfully increased overall revenue by 25% within the first year of management, through implementing strategic marketing campaigns and improving customer service at Vermont Laundromat, VT.
- Streamlined laundry processes and reduced operational costs by 15%, by introducing efficient equipment and optimizing staff scheduling, resulting in increased profitability for Vermont Laundromat, VT.
- Implemented a customer loyalty program that increased repeat business by 40%, leading to a stable and consistent customer base for Vermont Laundromat, VT.
- Developed and executed a successful employee training program, which led to a 20% increase in staff productivity and improved overall customer satisfaction at Vermont Laundromat, VT.

### Laundry Assistant at Green Mountain Laundry Services, VT

Aug 2022 - Jan 2023

- Successfully implemented a new sorting system that increased the efficiency of the laundry process, resulting in a 15% reduction in turnaround time for customer orders.
- Streamlined the inventory management process, reducing supply waste by 20% and saving the company \$5,000 annually in laundry supplies.
- Consistently maintained a 98% customer satisfaction rating through exceptional service and attention to detail, contributing to a 10% increase in repeat business for Green Mountain Laundry Services, VT.

## Certificates

### Certified Laundry and Linen Manager (CLLM)

Sep 2021

### Certified Professional in Infection Control & Prevention for Textile Services (CPICPTS)

Jun 2020

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## Education

### Certificate in Laundry and Textile Care at Vermont Textile and Laundry Care Institute

Sep 2017 - May 2022

Relevant Coursework: Textile Care and Maintenance, Laundry Equipment and Operations, Fabric Science, Stain Removal Techniques, Laundry Chemicals and Detergents, Health and Safety Standards, and Customer Service in Laundry Industry.

## Links

[linkedin.com/in/jamesonwinburn](https://www.linkedin.com/in/jamesonwinburn)

## Skills

Stain removal

Ironing techniques

Fabric care

Folding precision

Detergent selection

Load balancing

Dryer efficiency

## Languages

English

Urdu