



# Carrienne Maralit

## Lead Custodian

Diligent Lead Custodian with 2 years of experience in managing and supervising cleaning operations in diverse settings. Proficient in coordinating staff, managing schedules, and ensuring compliance with safety and cleanliness standards. Demonstrates strong leadership, organizational, and communication skills, resulting in efficient and well-maintained facilities.

[carrienne.maralit@gmail.com](mailto:carrienne.maralit@gmail.com) 

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1234 Maple St, Seattle, WA   
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### Education

#### Certificate in Custodial Services at Evergreen Technical College, WA

Sep 2017 - May 2021

Relevant Coursework: Facilities Maintenance, Cleaning Techniques and Tools, Workplace Safety, Sanitation Procedures, Hazardous Materials Handling, and Customer Service.

### Links

[linkedin.com/in/carriennemaralit](https://www.linkedin.com/in/carriennemaralit)

### Skills

Sanitization Techniques

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Floorcare Expertise

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Equipment Maintenance

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Waste Management

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Inventory Control

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Staff Supervision

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Green Cleaning

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### Employment History

#### Lead Custodian at ABM Industries, WA

Apr 2023 - Present

- Implemented a new cleaning schedule that increased efficiency by 25%, resulting in reduced labor costs and improved overall cleanliness of the facility.
- Developed and executed a comprehensive training program for new custodial staff, leading to a 40% reduction in onboarding time and a 15% decrease in workplace accidents.
- Streamlined inventory management processes, saving the company \$10,000 annually by reducing waste and improving purchasing decisions for supplies and equipment.
- Led a team of 20 custodians to consistently meet or exceed cleanliness standards across all facilities, achieving a 95% satisfaction rate from clients and building occupants.

#### Assistant Lead Custodian at ServiceMaster, WA

Jul 2021 - Feb 2023

- Successfully led a team of 10 custodians to maintain cleanliness and hygiene across a 50,000 square foot office space, resulting in a 95% client satisfaction rating.
- Implemented an efficient inventory management system for cleaning supplies and equipment, reducing supply costs by 15% and minimizing waste.
- Streamlined the training process for new custodians, reducing onboarding time by 30% and increasing overall team productivity by 20%.

### Certificates

#### International Executive Housekeepers Association (IEHA)

##### Certified Executive Housekeeper (CEH)

Sep 2021

#### Building Service Contractors Association International (BSCAI)

##### Registered Building Service Manager (RBSM)

Feb 2020

### Languages

### Memberships

International Facility Management Association (IFMA)