

Shericka Stinchcomb

Lift Operator

✉ shericka.stinchcomb@gmail.com
☎ (490) 310-3042
📍 1234 Maple Street, Milwaukee, WI 53202

EDUCATION

Certificate in Lift Operations and Maintenance at Wisconsin Technical College, WI

Sep 2018 - May 2022
Relevant Coursework: Lift System Operations, Maintenance and Troubleshooting, Electrical and Hydraulic Systems, Safety Regulations and Protocols, Lift Equipment Inspection, and Emergency Procedures.

LINKS

[linkedin.com/in/sherickastinchcomb](https://www.linkedin.com/in/sherickastinchcomb)

SKILLS

- Load balancing
- Emergency response
- Crowd management
- Intercom communication
- Maintenance troubleshooting
- Safety inspection
- Control panel operation

LANGUAGES

- English
- Mandarin

HOBBIES

PROFILE

Dedicated Lift Operator with 1 year of experience in safely operating and maintaining ski lift equipment. Proficient in providing excellent customer service, ensuring the safety of passengers, and addressing minor mechanical issues. Adept at working in diverse weather conditions and collaborating with team members to create a seamless experience for guests. Quick learner with a strong work ethic, committed to upholding safety standards and enhancing operational efficiency.

EMPLOYMENT HISTORY

● Lift Operator at Wisconsin Dells Army Ducks, WI

Apr 2023 - Present

- Successfully operated the lift for over 10,000 passengers during the busy summer season, ensuring a smooth and enjoyable experience for all guests.
- Efficiently maintained a 99% on-time performance record for the lift, helping to optimize visitor flow and enhance overall satisfaction at Wisconsin Dells Army Ducks.
- Implemented a new safety protocol that reduced lift-related incidents by 25%, contributing to a safer environment for both guests and staff.
- Received a "Top Employee" award for outstanding customer service and professionalism after receiving numerous positive reviews from guests and coworkers alike.

● Lift Operator Trainee at LIFT Wisconsin, WI

Jul 2022 - Feb 2023

- Successfully completed 200 hours of intensive lift operator training, gaining hands-on experience in operating various types of lifts and adhering to safety protocols.
- Efficiently managed the transportation of over 10,000 passengers during the busy winter season, ensuring timely service and maintaining a 98% customer satisfaction rate.
- Reduced lift equipment downtime by 15% through proactive maintenance and regular inspections, contributing to improved overall operational efficiency at LIFT Wisconsin.
- Acted as a team lead for a group of 5 trainees, providing guidance and support in their learning process and helping them achieve a 100% pass rate on their lift operator certification exams.

CERTIFICATES

Certified Elevator Technician (CET)

Nov 2021

National Association of Elevator Contractors Certified Lift Operator

Mar 2020

MEMBERSHIPS

International Powered Access Federation (IPAF)