Frenchie Wick

Loss Prevention Investigator



(151) 972-0089

• 123 Main St, Cheyenne, WY 82001

EDUCATION

Associate of Applied Science in Criminal Justice at Laramie County Community College, Cheyenne, WY

Sep 2018 - May 2022

Relevant Coursework: Criminal Law and Procedures, Criminology, Introduction to Policing, Corrections and Rehabilitation, Forensic Science, Juvenile Justice, Ethics in Criminal Justice, and Legal Research and Writing.

LINKS

linkedin.com/in/frenchiewick

SKILLS

Surveillance Interviewing

CCTV monitoring

Report writing

Asset protection

Risk assessment

Fraud detection

LANGUAGES

English

Indonesian

HOBBIES

Photography
Coin collecting
Model building

PROFILE

Dedicated Loss Prevention Investigator with 1 year of experience in detecting, investigating, and preventing theft and fraudulent activities within retail settings. Skilled in conducting effective surveillance, analyzing data, and maintaining strong relationships with law enforcement agencies. Proven ability to assess risk, implement security protocols, and achieve measurable results in reducing losses and maintaining a safe environment for customers and employees. Demonstrates excellent communication and problem-solving skills, and a strong commitment to maintaining the highest ethical standards.

EMPLOYMENT HISTORY

Loss Prevention Investigator at Walmart, WY

Feb 2023 - Present

- Conducted over 150 successful investigations within a year, resulting in a 30% reduction in inventory shrinkage and saving the company over \$500,000 in potential losses.
- Developed and implemented an effective loss prevention training program for over 200 store associates, which led to a 25% improvement in overall store compliance with loss prevention policies and procedures.
- Identified and resolved a major organized retail crime operation, leading to the recovery of over \$100,000 in stolen merchandise and the arrest of six individuals involved in the scheme.
- Collaborated with local law enforcement to establish a strong partnership, resulting in a 40% increase in successful case resolutions and a more secure shopping environment for customers.

Loss Prevention Associate at Target, WY

Jul 2022 - Dec 2022

- Reduced overall shrinkage by 30% within the first year by implementing effective loss prevention strategies, resulting in savings of over \$100,000 for the Target store in WY.
- Conducted thorough investigations that led to the successful apprehension and prosecution of over 50 external theft cases, recovering merchandise worth approximately \$25,000.
- Collaborated with store management to develop and implement a comprehensive employee training program, which contributed to a 40% decrease in internal theft incidents.
- Improved store surveillance and monitoring systems, leading to a 20% increase in the detection and prevention of potential shoplifting and fraudulent activities.

CERTIFICATES

Certified Forensic Interviewer (CFI)

Oct 2021

Loss Prevention Qualified (LPQ)

May 2020