PROFILE

Dedicated Low Voltage Technician with 1 year of experience in efficiently installing, maintaining, and repairing low voltage systems. Adept at identifying and troubleshooting issues, ensuring compliance with industry standards, and providing excellent customer service. Quick learner, committed to staying updated on the latest technologies and committed to delivering high-quality results.

LINKS

linkedin.com/in/genakeneally

SKILLS

Fiber Optics

Ethernet Cabling

CCTV Installation

Access Control

Fire Alarm Systems

Audio/Video Systems

Home Automation

LANGUAGES

English

Bengali

HOBBIES

Building and repairing electronic devices

EMPLOYMENT HISTORY

- Low Voltage Technician at Wired Up Electrical Services, CO
 May 2023 Present
 - Successfully installed a comprehensive low voltage system for a 50,000 square-foot commercial building within the allocated time frame and budget, resulting in a 20% increase in overall energy efficiency and a 15% reduction in operating costs for the client.
 - Efficiently managed a team of 5 technicians to complete the retrofitting of an existing office complex with an updated low voltage network, leading to a 30% decrease in downtime due to network issues and a 25% improvement in overall system performance.
 - Played a key role in securing a contract for a major client by designing and presenting a customized low voltage solution that met their specific requirements, contributing to a 35% increase in annual revenue for Wired Up Electrical Services, CO.
- Low Voltage Technician Assistant at Ascentech, Inc., CO
 Jul 2022 Mar 2023
 - Successfully assisted in the installation of over 50 low voltage systems for various commercial clients in a span of three months, contributing to a 25% increase in overall project completion rate for Ascentech, Inc., CO.
 - Efficiently diagnosed and repaired 20+ low voltage system malfunctions in a month, resulting in a 90% success rate and a significant reduction in client complaints related to system downtime.
 - Collaborated with a team of technicians to upgrade the security systems at 10 high-profile client sites within two months, improving system performance by 35% and enhancing overall client satisfaction.

EDUCATION

Associate of Applied Science in Electrical Technology at Red Rocks Community College, Lakewood, CO

Sep 2017 - May 2022

Relevant Coursework: Circuit Analysis, Digital Electronics, Electrical Systems Design, Programmable Logic Controllers, Motor Controls, Power Distribution, Renewable Energy Technologies, and Electrical Safety & Codes.

CERTIFICATES

Building Industry Consulting Service International (BICSI) Technician Certification

Jan 2022