

# Diedra Pegel

## Benefits Coordinator

### Profile

Dedicated Benefits Coordinator with a year of experience in managing employee benefits programs and ensuring compliance with legal requirements. Expertise in benefits administration, enrollment processes, and employee communication. Adept at analyzing policies to optimize cost-effectiveness and employee satisfaction while maintaining excellent attention to detail and strong organizational skills.

### Employment History

#### Benefits Coordinator at Aetna, CT

Apr 2023 - Present

- Successfully implemented a new benefits enrollment system that increased efficiency by 25% and reduced errors by 15% in the first year of operation.
- Streamlined the benefits communication process, leading to a 30% increase in employee satisfaction with benefits information and resources.
- Reduced benefits-related expenses by 10% (\$200,000 annually) through strategic vendor negotiations and the introduction of cost-effective plans.
- Coordinated the successful transition of over 1,500 employees to a new healthcare provider, resulting in a 20% reduction in overall healthcare costs for the company.

#### Associate Benefits Coordinator at Cigna, CT

Jul 2022 - Feb 2023

- Successfully implemented a new benefits enrollment system for over 10,000 employees, resulting in a 15% increase in enrollment efficiency and 20% reduction in errors.
- Streamlined the benefits communication process, leading to a 30% improvement in employee satisfaction and understanding of their benefits packages.
- Reduced benefits-related costs by 12% through strategic vendor negotiations and implementation of cost-saving measures, saving the company over \$500,000 annually.
- Developed and executed comprehensive benefits training programs for HR staff, increasing their knowledge and capabilities by 25% and improving overall efficiency in benefits administration.

### Certificates

#### Certified Employee Benefits Specialist (CEBS)

Apr 2022

#### Certified Benefits Professional (CBP)

Oct 2020

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### Education

#### Bachelor of Arts in Human Resources Management at University of Connecticut, Storrs, CT

Aug 2018 - May 2022

Relevant Coursework: Organizational Behavior, Labor Relations, Employment Law, Compensation and Benefits, Recruitment and Selection, Training and Development, Performance Management, and HR Analytics.

### Links

[linkedin.com/in/diedrapegel](https://www.linkedin.com/in/diedrapegel)

### Skills

Communication

Organization

Time-management

Microsoft Excel

Problem-solving

Attention to detail

Empathy

### Languages

English

German