Sherea Kutzman

Quality Assurance Analyst

👤 Profile

Dedicated Quality Assurance Analyst with 1 year of experience in performing rigorous testing and analysis to ensure product excellence. Proficient in identifying and resolving defects, executing test plans, and collaborating with cross-functional teams. Demonstrated success in improving software quality, enhancing user satisfaction, and contributing to the overall project success. Seeking opportunities to leverage strong analytical and problem-solving skills to drive quality and efficiency in software development.

💼 Employment History

Quality Assurance Analyst at JPMorgan Chase & Co., DE

Mar 2023 - Present

- Successfully reduced software defects by 30% within the first year by implementing a streamlined QA process, leading to improved product quality and customer satisfaction for JPMorgan Chase & Co., DE.
- Conducted over 500 test cases per quarter, achieving a defect detection rate of 95% and contributing to faster release cycles and enhanced system performance.
- Spearheaded the adoption of automated testing tools, resulting in a 40% reduction in manual testing efforts and enabling the team to focus on more complex testing scenarios.

Associate Quality Assurance Analyst at Capital One, DE

Jul 2022 - Jan 2023

- Reduced software defects by 30% through the implementation of comprehensive test plans, resulting in improved customer satisfaction and a 20% increase in application performance.
- Streamlined QA processes by leading a team of 5 analysts to create a centralized bug tracking system, reducing issue resolution time by 25% and increasing overall team efficiency.
- Conducted thorough risk assessments for 50+ software releases, ensuring 99% on-time delivery and reducing post-release defects by 40%, contributing to a 15% increase in overall product quality.

🎓 Education

Bachelor of Science in Quality Assurance and Analysis at University of Delaware, Newark, DE

Sep 2018 - May 2022

Relevant Coursework: Quality Control Methods, Quality Management Systems, Statistical Process Control, Risk Analysis, Auditing Principles, Root Cause Analysis, Lean Six Sigma, and Continuous Improvement Strategies.

📋 Certificates

Certified Software Quality Analyst (CSQA)

Dec 2021

International Software Testing Qualifications Board Certified Tester (ISTQB)

Details

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Links

linkedin.com/in/shereakutzman

Skills

Selenium

JIRA

TestRail

SQL

Python

Jenkins

LoadRunner

Languages

English

French

Hobbies

Bug hunting: Actively participating in bug bounty programs or exploring software and applications to identify and report potential issues.